

EXHIBIT

"A"

INSANE impact

City of Round Rock

Video Display Trailer RFP

ABOUT INSANE IMPACT



Insane Impact, LLC is a full AVI (Audio Visual Integration) company with over 100 years combined industry knowledge and expertise. Started in 2015 and based out of Clivee, IA, Insane Impact provides industry-leading customer service, product knowledge and warranties to a wide array of customers including government organizations, school and athletic programs, event venues, and more. Insane Impact's mission is to enhance organizations venues with premium LED display, Audio, and Integration services.



PHILOSOPHY

Insane Impact is a loyal company that puts its clients first. We are fast growing and constantly evolving to keep up with demand and to remain on the cutting edge of technology. Since our inception it has been our mission to exceed expectations by enhancing events and venues with state of the art LED technology and industry leading customer support.



ORGANIZATION

Organizational Structure

Insane Impact, LLC is a limited liability partnership incorporated in 2015. The company is incorporated in the state of Iowa under tax ID number 47-5678419. Insane Impact, LLC operates under NAICS Code 532490.

Gross Volume

Since Inception, Insane Impact has generated over 30M in gross revenue with a 2022 target of 20M. Given the extreme sensitivity of this information, they are not including financial statements in this document. If this information is required, they are willing to provide it in person per request.

Bonding Capacity

Insane Impact, LLC has the ability to provide bonding capacity depending on the scale of project. Their largest project to date was \$750,000. They have a total number of 20 permanent staff. Their Dun & Bradstreet number is 08-044-3214.

Letter of Credit

Insane Impact, LLC is open to discussions regarding a letter of credit requirement for a project. Please contact us directly to discuss options for a potential letter of credit.

Litigation and Other Matters

There have been no claims made against Insane Impact, LLC regarding litigation, arbitration, and mediation. Likewise, Insane Impact, LLC has not commenced litigation against any of its contractors or sub-contractors during this time for their non-performance. Additionally, none of their principals or officers are currently in litigation. Insane Impact, LLC has never paid liquidated damages.

Insane Impact, LLC has never defaulted on a contract, nor have they ever failed to complete a contract. Furthermore, their principal and officers have not defaulted on a contract while employed at another organization. Insane Impact, LLC has never had a license revoked or suspended.

**Attachment A- Bid Sheet
LED Display Trailer
IFB 22-023**

The Respondent represents by their signature below that they are submitting a binding offer and are authorized to bind the respondent to fully comply with the solicitation documents contained in IFB 22-023 LED Display Trailer. The Respondent acknowledges that they have received and read the entire solicitation packet, attachments, addendums, and all documents incorporated by reference, and agrees to be bound by the terms therein.

Special Instructions: Be advised that exceptions taken to any portion of the solicitation may jeopardize acceptance of the bid. Unauthorized modifications to the bid sheet format will result in the rejection of the bid. The City reserves the right to purchase more or less than the quantities indicated below.

No.	Description	Estimated Quantity	Unit	Unit Cost	Extended Total
1	LED Display Trailer (including shipping cost)	1	EA	\$235,000.00	\$235,000.00
2	OPTIONAL Audio Package	1	EA	\$12,000.00	\$12,000.00
3	Delivery Cost	1	EA	\$2,900.00	\$2,900.00
4	Optional Extended Warranty	1	EA	\$0.00	\$0.00
Total:					\$249,900.00

COMPANY NAME:

Insane Impact

SIGNATURE OF AUTHORIZED REPRESENTATIVE:

BJ Supple

PRINTED NAME:

BJ Supple

PHONE NUMBER:

515-250-0854

EMAIL ADDRESS:

bjsupple@insaneimpact.com



DATE 6/24/2022

QUOTE TO

City of Round Rock
David Buzzell
301 West Bagdad
Round Rock, TX 78664
512-341-3345
dbuzzell@roundrocktexas.gov

QUOTE FROM

Insane Impact
BJ Supple
2480 Berkshire Pkwy, Suite A
Clive, IA 50325
515.250.0854
bsupple@insaneimpact.com

Single Sided 23' x 13' Mobile LED Trailer

Model	Cost	QTY.	Total
MAX 2313 Trailer footprint: 30' x 8' x 10' Two section screen with hydraulic pump 360 degree rotation with 12' trim height Two 7k torsion axles with electric brakes Onboard storage box: measuring 36" x 27" x 31" Bulldog 4k electric tongue jack + four leveling jacks P.E. stamped 45 mph wind rating Trailer weight: 14,000 lbs	\$235,000.00	1	\$235,000.00
LED Trailer Power Onboard power: PowerTech 30KW Si generator Shore power: 240 volt, single phase, 100 amp cam twist lock 30 gallon auxiliary fuel tank + fuel gauge Generator fan shroud		1	
LED Trailer Panels IP65 rated 5.57mm LED panels: 500x500mm Brightness: 8,500 nits Screen resolution: 1008 x 756p Operating life: 100,000 hours Spare parts including: modules, hubpacks, and data/power jumpers		1	
LED Trailer Production Box 2U storage drawer Furman M-8Lx Merit X Series 8 outlet power conditioner Novastar VX4S LED controller AC Infinity Cloudplate cooling fans 4x1 with audio extractor HDMI switch Patch panel – Includes 2 hdmi inputs, 1 sdi input, 1 sdi output Dell Inspiron 14 5000 laptop One Systems audio package (see attachment)	\$12,000.00	1	\$12,000.00

7 Year LED Warranty

Quote Valid for 30 days

Delivery: \$4.00 per Mile - 1 way

Payment terms: 60% down payment upon PO / 40% due upon delivery

SUBTOTAL	\$247,000.00
LOCAL SALES TAX	\$0.00
DELIVERY & TRAINING	\$2,900.00
TOTAL	\$249,900.00

Thank you for the opportunity to earn your business!

MAX Mobile LED

One Systems Audio Package



(4) One Systems 112.HC Platinum Hybrid Series Loudspeakers

- Marine-Grade (316) stainless steel rigging and structural support
- Easily configurable Hi Z (150 watt) multi tap or Lo Z (8 ohm) operation)
- Combined 70.7Vrms or 100 Vrms operation
- 1200 watts continuous, 4800 watts peak
- IEC 529 IP45, IP56 with vent plugs



One Systems 118.HSB Platinum Hybrid Series Subwoofer

- Direct weather 18" subwoofer system
- Frequency response: 40Hz-120Hz
- 800 watts continuous, 1600 watts program, 3200 watts peak
- IEC 529 IP45



Linea Research 44M06 Touring Power Amplifier

- 4 channel class D amplifier
- 6,000-20,000 watts RMS total output



Cloud USA MX141M 5-Channel Mixer / Media Player

- 3 x stereo RCA line inputs
- Bluetooth, USB, FM media input

**ATTACHMENT B
REFERENCE SHEET**

PLEASE COMPLETE AND RETURN THIS FORM WITH THE SOLICITATION RESPONSE

SOLICITATION NUMBER: 22-023

RESPONDENT'S NAME: BJ Supple - Insane Impact **DATE:** 6-28-22

Provide the name, address, telephone number and **E-MAIL** of at least three (3) valid Municipal, Government agencies, or firms of comparable size that have utilized services that are similar in type and capacity within the last two (2) years. City of Round Rock references are not applicable. References may be checked prior to award. If references cannot be confirmed or if any negative responses are received it may result in the disqualification of submittal.

1. Company's Name Clayton County Park and Recreation
Name of Contact Troy Hodges
Title of Contact Director
E-Mail Address troy.hodges@claytoncountyga.gov
Present Address 2300 Hwy 138 E
City, State, Zip Code Jonesboro, GA 30236
Telephone Number (770) 603-4013 Fax Number: ()

2. Company's Name Cobb County Parks and Recreation
Name of Contact Shelly Norton
Title of Contact Director
E-Mail Address shelly.norton@cobbcounty.org
Present Address 1792 County Services Pkwy
City, State, Zip Code Marietta, GA 30008
Telephone Number (770) 528-8800 Fax Number: ()

3. Company's Name City of Lakeway, TX
Name of Contact Andra Bennett
Title of Contact Director
E-Mail Address andrabennett@lakeway-tx.org
Present Address 1102 Lohmans Crossing Rd
City, State, Zip Code Lakeway, TX 78734
Telephone Number (512) 314-7530 Fax Number: ()

FAILURE TO PROVIDE THE REQUIRED INFORMATION WITH THE SOLICITATION RESPONSE MAY AUTOMATICALLY DISQUALIFY THE RESPONSE FROM CONSIDERATION FOR AWARD.



**ADDENDUM
CITY OF ROUND ROCK, TEXAS**

Solicitation: IFB 22-023

Addendum No: 1

Date of Addendum: July 6, 2022

This addendum is to incorporate the following changes to the above referenced solicitation:

- I. **Extension:** The proposal due date is hereby extended until Wednesday, July 13, 2022, at 3:00 PM CST.
- II. ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

APPROVED BY:

Cheryl Kaufman
Cheryl Kaufman, Purchasing Supervisor
Purchasing Office, 512-218-5417

July 6, 2022

By the signature affixed below this addendum is hereby incorporated into and made a part of the above referenced solicitation.

ACKNOWLEDGED BY:

BJ Supple

Name

BJ Supple
Authorized Signature

7-14-22

Date

RETURN ONE SIGNED COPY OF THIS ADDENDUM TO THE PURCHASING OFFICE WITH YOUR SEALED PROPOSAL. FAILURE TO DO SO MAY AUTOMATICALLY DISQUALIFY YOUR RESPONSE FROM CONSIDERATION FOR AWARD.

Insane Impact Limited Lifetime Warranty

All Insane Impact products are warranted to the original purchaser to be free of defects in products from date of purchase at the original installation location as follows. The purchase of Insane Impact product constitutes the Customer's acceptance of all warranty terms and conditions as listed in this limited warranty statement.

Product	Warranty Period	Coverage
LED Panels (DioPlex-HO, D, CG Models)	11-Years / 100,000 Hours* (whichever comes first)	Manufacturing Defects, Components, Pixel/IC Chip Failure (Parts Only)
Service Labor	5-Years (1,825 Days)	Manufacturing Defects, Internal Component Replacement, Diagnostic (Non-Maintenance)
Video Processors (NovaStar)	N/A	As warranted by NovaStar
Rigging Hardware/GSR	1-Year	Manufacturing Defects (Parts Only)
Cables & Accessories	30-Days	Manufacturing Defects (Parts Only)

*Hours based on constant ≤60% brightness.

During this period, Insane Impact will, at its discretion, repair or replace the defective component of a unit or replace it with a new or rebuilt one of equal model and product classification. Insane Impact will bear labor and shipping costs for all repairs completed by its authorized service personnel subject to exclusions within the stated warranty terms above. This warranty is not a maintenance contract. Registration is required to receive the terms of this warranty within 30 days of installation.

The warranty does NOT cover:

- Damage due to abuse, misuse, or accident.
- Improper installation workmanship by user or 3rd parties.
- Products used or installed in conditions or environments exceeding specified application type.
- Customer supplied power, data, or rigging.
- Units on which the product or its sticker has been removed or altered.
- Units that have been serviced or tampered by user or other unauthorized personnel.
- Labor for module or component installation replaced by user or integration personnel.
- Damage from exposure to extreme environmental/atmospheric conditions including but not limited to severe weather, natural disaster, salinity or pressure or other conditions which exceed the product's ingress protection rating.
- Failure to perform periodic maintenance of the product as specified by Insane Impact or its manufacturer.
- 3rd Party Installation, Hardware or Auxiliary Equipment
- Color and/or brightness consistency without compromising basic product functionality.

All implied warranties, including warranties on merchantability and fitness, are limited in time to the length of this warranty. The terms of this warranty are applicable to the original purchasing end-user and products installed at their original location. Any warranted products relocated from the original installation point shall be subject to review, on-site inspection and approval by Insane Impact to maintain the validity of this warranty

subject to local state laws. Marine/coastal and/or extreme outdoor environment installation and/or use must be pre-approved by Insane Impact's manufacturer, and a special corrosion-resistant coating and sealing process (available at an additional cost) is required to be applied to the fixture before installation and/or use. Such installation and/or use without Insane Impact's preapproval may void this warranty. Insane Impact & its manufacturer's liability is strictly limited to the repair and/or replacement of its product or component. Insane Impact shall in no way be held liable for incidental or consequential damages resulting from the use of their product or its software, including, without limitation, damages from loss of business profits, downtime costs, business interruption, loss of business information or other pecuniary loss. Insane Impact will ship repaired and/or replacement components best way at its sole discretion, purchaser is responsible for any expedited shipping costs.

RMA Procedures

To obtain an RMA, please contact support@insaneimpact.com or your designated representative with a written description of the problem you are experiencing to obtain an RMA number. Upon receiving an RMA number, the product/component must be packaged in original packaging or other suitable packaging that provides ample protection from ground/air shipping and provide your representative with packaging dimensions to receive an RMA shipping label. Include a brief description of the problem being experienced for the affected part/component being returned. The product/component must be returned in original, unaltered condition without accessories unless otherwise instructed to do so. Products returned for warranty service, which are received damaged due to inadequate and/or improper packaging and/or due to damage caused by shipping carrier may incur additional repair charges before warranty service begins and/or may void this warranty. Any products returned without a valid RMA will be refused and returned at the customer's expense. Failure to follow these RMA procedures may result in denial of warranty service or additional material/labor costs billable to the customer.

Non-Warranty Service

If it is determined that the product does not meet the terms of our warranty, you will be billed for labor and materials, as well as applicable shipping, insurance and travel costs. Appropriate shipping charges will be applied. Payment in advance of repair is required by credit card. Insane Impact will contact you and inform you of the cost of the repair before any work is completed.

Registration Information:

Original Purchaser: _____

Installing Dealer: _____

Email: _____ Phone: _____

Installation Address _____

City: _____ State: _____ ZIP: _____

Date of Installation Completion (mm/dd/yyyy): _____

Product: _____ Batch/Serial #: _____

Screen Configuration: _____

Estimated Monthly Usage (Hours): _____

Signature of Acknowledgement:

_____ Date: _____

Dose Steelworks, Inc.

Limited Warranty

Dose Steelworks, Inc. 104 W Main, Bouton, IA 50039 (Warrantor) warrants to the ORIGINAL CONSUMER PURCHASER (PURCHASER) for a period of THREE (3) YEARS from the date of purchase by PURCHASER (WARRANTY PERIOD) on STEEL TRAILER FRAMES, that its TRAILER (the PRODUCT) shall be free of DEFECTS in materials and workmanship of the FRAME attributable to Warrantor. This includes all Max trailer series.

Excluded from the three (3) year FRAME Warranty are most components to include electrical, hydraulic, sealant, and paint, which are warranted from the date of purchase by the Original Purchaser as follows: paint, for a ONE (1) YEAR period; trailer wiring for a SIX MONTH period; hydraulic hoses and components for a SIX MONTH period

Warrantor is not responsible for claims relating to the following: (1) overloading to exceed GVWR, (2) trailer rental; (3) defacing: scratches, dents, chips, tears, and defacing on any surface not caused by Warrantor; (4) routine maintenance; (5) damage from unauthorized repairs, abuse, misuse or neglect; (6) damage caused from improper hitch ball or tow vehicle hook up; (7) vibration, water damage, freezing breakage, or other damage to the contents of any trailer, regardless of cause; Dose Steelworks, Inc. reserves the right for final determination whether or not the product has been abused or misused by the Purchaser.

WARRANTOR'S OBLIGATION-HOW TO GET WARRANTY SERVICE

Warrantor shall elect to remedy defects in materials and workmanship caused by Warrantor by repair, replacement or refund, if replacement or repair is not possible. All defective products shall be delivered to Warrantor's address listed above unless prior written approval is obtained from Warrantor. Warrantor may, as its option, select another qualified location for the repair to be completed. Warrantor will not be obligated, in any way, to pay for any repairs made without its specific approval. All costs incurred in shipping or delivering the products for warranty service shall be borne by the Purchaser. Warrantor shall remedy defects within a reasonable time, not to exceed sixty (60) days after delivery by Purchaser.

PURCHASER'S OBLIGATIONS

Purchaser must complete and return to Warrantor the attached Warranty Card within fifteen (15) days of purchase to obtain warranty service. Purchaser must notify the Warrantor, at the above address, of any defects within fifteen (15) days after it is, or should have been discovered. Purchaser must pay all services, towing and transportation charges incurred to obtain warranty service.

DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

THE ORIGINAL PURCHASER OF WARRANTOR'S PRODUCT AND ANY PERSON TO WHOM THE PRODUCT IS TRANSFERRED, AND ANY PERSON WHO IS AN INTENDED USER OR BENEFICIARY OF THE PRODUCT SHALL NOT BE ENTITLED TO RECOVER FROM WARRANTOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT. EXCLUDED DAMAGES INCLUDE LOSS OF USE OF TRAILER, DAMAGE TO CONTENTS OF TRAILER, LOSS OF REVENUES OR ANY OTHER COMMERCIAL LOSSES, SUBSEQUENT USE OF RENTAL EQUIPMENT, LOSS OF TIME AND INCONVENIENCE.

over

VIN #

Date of Manufacture _____

Model _____

Purchase Date _____

Customer's
Name _____

Dealer's
Name _____

Address _____

Address _____

I have read and understand the above warranty.

Customer's Signature: _____

Date: _____



GENERATOR WARRANTY POLICY

Limited Warranty on PowerTech Brand Generators

Mobile Power Generators LLC dba Power Technology Southeast herein referred to as PowerTech warrants to you, the original end user, that each product of our manufacture is free from defects in materials and workmanship for the items and periods set forth below, and that each generator will deliver its rated output, at standard temperature and pressure, as indicated on The PowerTech brand nameplate, if properly installed, serviced, and operated under normal conditions in accordance with PowerTech's operating instructions.

THE WARRANTY COVERAGE TERMS:

- 3 years from generator date of manufacture, 2 years from date of purchase or 3,000 hours of operation, whichever comes first;
- Parts, labor, including diagnostic labor, removal, and reinstallation are covered for the first 12 months from the date of purchase or 1,000 hours, whichever comes first.
- Engines used in the manufacture of PowerTech products are warranted solely by the engine manufacturer. In the case of repairs pertaining to the engine only, you must use an authorized dealer or distributor of that make of engine, to be covered under their warranty.
- Replacement Parts are warranted by the Parts manufacturer excluding the following: voltage regulators, fuses, controllers, capacitors, brushes, and switches which have no warranty. No labor charges paid on installation of replacement parts.
- Operation hours shown on the generator-mounted hour meter/controller shall be conclusive for the determination of number of hours referenced in this warranty, absent fraud, tempering or manifest error.

WHAT POWERTECH WILL DO?

PowerTech will at its option, repair or replace any part covered by this warranty which becomes defective, malfunctions or otherwise fails to conform to this warranty under normal use and service during the term of this warranty.

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WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE:

In order to obtain warranty repairs:

- PowerTech must be notified, by telephone or e-mail, within five (5) business days of any product failure. Please provide the generators serial number and the operation hours shown on the generator mounted hour meter/controller;
- Deliver the product to an authorized PowerTech service dealer;
- Service dealer must obtain written authorization and an repair authorization number from PowerTech prior to any repair being performed;
- Failure to obtain authorization prior to the repair being performed will result in the claim being denied by PowerTech;

THIS WARRANTY DOES NOT COVER THE FOLLOWING:

1. Normal wear items, including but not limited to: turbo-chargers, fuel injector (s), starter, alternator, and electronic components, as well as normal engine and/or generator end and/or generator end bearings;
2. Travel time and fuel or other transportation charges to and from the repair facility and travel time and fuel or other transportation charges for mobile service;
3. Defects, malfunctions or failure resulting from improper installation , improper servicing, lack of performance of scheduled or required maintenance service;
4. accidents, abuse, misuse, and improper storage
5. Products which have been subjected to alteration, modification, neglect or unauthorized repairs;
6. Troubleshooting, routine service, tune-ups, replacement of filters, belts, coolant, lubricants, hoses, clamps, exhaust system components, fuel system components, gaskets and/or seals;
7. Electrical items damaged by welding or jump-starting;
8. Installation of inverters and automatic transfer switches;
9. Damage caused by water ingestion or electrolysis;
10. Damage caused by ingestion of substances other than clean filtered air, fuel, or intake water, or use of contaminated oils, coolants or additives;
11. Damage caused by faulty repairs performed by a repair facility or third party (including the purchaser) not authorized in writing by Power Tech;
12. Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations;
13. Original installation charges and startup costs;

14. Removal and re-installation charges of more than 1-hour labor for outside units, 2-hours for compartment mounted units, and 3-hours for below deck marine units. Customer is responsible for equipment used for removal/reinstallation of generator (cranes, hoists, lifts, etc.) and for additional labor/charges due to difficult access, removal or installation;
15. Starting batteries and labor or charges related to battery service;
16. Loss of revenue or the rental of equipment due to down time;
17. Generator repairs made within the warranty period by other than an authorized PowerTech service dealer;
18. Damage caused by negligent maintenance such as but not limited to: Failure to use the specified type and quantity of lubricating oil, cooling air flow, and proper coolant mixture and level. Failure to provide adequate air intake and/or maintenance of the air intake system. Failure to provide scheduled maintenance as prescribed in supplied manuals.
19. Engine fluids such as fuel, oil or coolant/antifreeze.
20. Shop supplies such as adhesives, cleaning agents, rags, paint, or other miscellaneous supplies;
21. Use of other than factory supplied or approved repair parts or procedures. Replacement of a failed PowerTech component with a non-PowerTech component voids the PowerTech warranty on that component and any and all failures related to that component;
22. Fuel injection pumps repaired by anyone other than the engine manufacturer's authorized dealer of that engine;
23. Generator sets used in non-commercial, retail rental applications;
24. Cleaning, service, or repair of generator sets that have not been kept free of dirt, debris, or other items that prevent the unit from being able to operate properly;
25. Any failure, including loss of excitation, due to prolonged storage;
26. Any damage attributed to low battery monitoring or automatic generator starting systems;
27. Optional accessories are warranted solely by the manufacturer of that item including but not limited to the following item: block heaters, oil pan heaters, electric cooling fans, air-bag isolators, compartment heaters, fuel tanks, trailers, battery chargers, battery monitors;
28. Any failure due to Wi-Fi, GPS, GSM, or connectivity;
29. Charges for any overtime, holiday or emergency labor you request.
30. Failures caused by any external cause or act of God, including without limitation, accident, theft, vandalism, collision, riot, acts of terrorism or sabotage, fire, freezing, lightning, earthquake, animals or insects, windstorm, hail, water or flood, tornado or hurricane.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WHETHER WRITTEN, ORAL, EXPRESSED OR IMPLIED. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS OF ANY PRODUCT FOR A PARTICULAR PURPOSE. POWER TECH'S ONLY LIABILITY SHALL BE THE

REPAIR OR REPLACEMENT OF PARTS AS STATED ABOVE. IN NO EVENT SHALL POWER TECH BE RESPONSIBLE FOR ANY LOSSES OR DAMAGES THAT ARE INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL, EXEMPLARY OR FOR ECONOMIC LOSS, LOSS OF REVENUES, LOSS OF PROFITS, OR LOSS OF BUSINESS OPPORTUNITY, REGARDLESS OF WHETHER SUCH LIABILITY IS BASED ON BREACH OF CONTRACT, TORT, STRICT LIABILITY, BREACH OF WARRANTIES, FAILURE OF ESSENTIAL PURPOSE OR OTHERWISE, OR IS A DIRECT RESULT OF POWER TECH'S OWN ACTIONS OR INACTIONS.

TO OBTAIN WARRANTY SERVICE: For your nearest PowerTech authorized service dealer: Visit us at www.powertechgenerators.com. Call us toll free at 800-760-0027 or write us at:

PowerTech Generators

Attn: Warranty Department

State Road 44

Leesburg, FL 34748 USA

GENERAL CONDITIONS:

This Warranty is the sole property of the original owner/purchaser/user of the vehicle in which the PowerTech brand generator is properly installed.

A transfer of ownership of the generator in question shall terminate and void this Warranty.



Electronics Limited Liability Warranty

1. The Manufacturer guarantees that products, which are used under normal circumstances and according to instructions of use and the applicable legislation, will function properly and are manufactured of defect-free materials.
2. The warranty period for all electronics will be a manufacturer's warranty or otherwise stated in this document unless otherwise limited or agreed upon for a specific product or a product batch. The warranty period starts from the day the end user receives the product.
3. When receiving the delivery those preceding the end user in the supply chain as well as the end user are to carefully inspect that the shipment is according to the packing list and technical documentation and that no visible damages occur. Insane Impact, LLC is to be informed of any deviations immediately.
4. The warranty liability covers the repair or replacement of the defected product, including freights, forwarding and other direct costs linked with delivery of the repaired or replaced product under warranty.
5. The warranty repair shall be made by Insane Impact, LLC or Insane Impact, LLC's authorized representatives, who, when needed, shall replace the defected product in whole or in part with new product. The precondition of the liability to carry out a repair under the warranty, if Insane Impact, LLC so demands, is that the defected product or the defected part of the product is returned to Insane Impact, LLC or a third party nominated by Insane Impact, LLC.
6. The warranty is limited as follows:
 - A. The warranty liability does not cover dismantling costs of the defected product nor assembly of the repaired or the replacing product and does not cover indirect costs or losses resulting from example dismantling or reassembling equipment other than the defected product.
 - B. Insane Impact, LLC's liability does not cover damages or defects which could have been detected in the inspections specified in paragraph 3 above, or consequences of such matters.
 - C. Insane Impact, LLC has fulfilled its obligations according to warranty in respect with the defected product when Insane Impact, LLC has delivered a new product as replacement or returned the duly repaired product.
 - D. After the termination of the warranty period Insane Impact, LLC shall be liable for only such defects and deficiencies, which are due to the Insane Impact, LLC's gross negligence or intent.

- E. Insane Impact, LLC's contracting party is to limit its own warranty liability accordingly in its own terms of sale.
- F. Insane Impact, LLC's warranty is limited up to the listed terms, scope and availability of each individual Manufacturer in regards to its specific product and warranty.

Inane Impact, LLC Product Liability

1. Insane Impact, LLC shall not be liable for damages to products and damages to third parties equipment, staff, and products caused by products according to current product liability laws and these conditions. Both parties shall have sufficient product liability insurance.
2. Insane Impact, LLC shall not be liable for indirect losses and pure financial losses, lost profit or other consequential economic losses.
3. Insane Impact, LLC shall not be liable for damages caused by negligence of his contracting party or a third party and not for damages caused by the use of the product for other purposes than it is intended to.
4. Insane Impact, LLC shall not be liable for damages caused by raw materials, designs of work methods instructed by the purchaser.

Insane Impact, LLC

324 Factory Outlet Dr.

Story City, IA 50248

515.221.2924 x6

support@insaneimpact.com

INSANE impact

INSANEIMPACT.COM