

## ORDINANCE NO. O-2017-4835

AN ORDINANCE AMENDING CHAPTER 44, CODE OF ORDINANCES (2010 EDITION), CITY OF ROUND ROCK, TEXAS, AMENDING SECTIONS 44-30 AND 44-35 REGARDING CONNECTION AND RECONNECTION FEES; AND PROVIDING FOR A SAVINGS CLAUSE AND REPEALING CONFLICTING ORDINANCES AND RESOLUTIONS.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF ROUND ROCK, TEXAS:

### I.

That Chapter 44, Section 44-30, Code of Ordinances (2010 Edition), City of Round Rock, Texas, is hereby amended to read as follows:

#### Sec. 44-30. Connection and transfer fees.

(a) *Water, reuse water and sewer service connection and transfer fees.*

- (1) Upon making application for water, reuse water and/or sewer service the customer shall pay a service connection fee of \$25.00 ~~for each service.~~
- (2) Upon making application to transfer an existing service account to a new address, the customer shall pay a water and sewer service transfer fee of \$25.00.
- (3) ~~If a customer requests service after normal business hours or same-day service, a service connection fee of \$75.00 shall be paid by the customer. Normal business hours means weekdays from 8:00 a.m. to 5:30 p.m., excluding city holidays. Service will generally be connected the next business day after the customer makes the application for service. If a customer requests same day connection service, the fee for same is \$75. However, same day service may not be available if the work load does not permit it. "Business Day" does not include Saturdays, Sundays, and holidays.~~
- (4) Bulk water customers that require a fire hydrant meter to be relocated within the same job site or another job site shall pay a ~~\$45.00~~\$50.000 fee for each time that the meter is relocated.

(b) *Additional service trips.* If additional meter service trips are required, including rereads and trips for collection of outstanding charges, fees or penalties, the customer shall pay an additional trip fee in the amount of \$25.00 for each additional trip made to the location. If any service trips are caused by the city's error, the customer will not be charged such additional trip fee.

### II.

That Chapter 44, Section 44-35, subsections (d) and (e), Code of Ordinances (2010 Edition), City of Round Rock, Texas, is hereby amended to read as follows:

**Sec. 44-35. - Utility billing policy.**

(d) *Penalty for late payment.*

- (1) Any bill not paid by the ~~16th day following the mailing of the bills due date~~ shall be deemed past due and a late fee of \$2.50 or ten percent of the total amount due, whichever is more, will be assessed.
- (2) Any bill not paid by 5:00 p.m. on the 14<sup>th</sup> day following the due date will be assessed a \$25.00 Past Due Administrative Fee.
- (3) Upon written request by a customer with proof that such individual is age 60 years or over, payment may be delayed without penalty until the 25th day after the date the bill is issued. This subsection applies only to residential customers who occupy the entire premises for which the delay is requested.

(e) *Disconnection and restoration of services.*

- (1) ~~If a bill continues to be past due for a period in excess of 14 days, the water supply to the customer shall be shut off. Water service shall not be resumed until all outstanding fees, service fees, charges or penalties are paid in full. If a bill is not paid by the 14<sup>th</sup> day following the due date, the water supply to the customer shall be shut off. Water service shall not be resumed until all outstanding fees, service fees, charges or penalties are paid in full.~~
- (2) The service fee for service restoration ~~during regular business hours (Monday—Friday, 8:00 a.m. to 5:30 p.m.) of any business day (excluding weekends and city holidays)~~ shall be \$50.00. Service will generally be re-connected the next business day after the customer pays the past due bill and service fee in full. If a customer requests same day re-connection service, the service fee for same is \$75. However, same day re-connection service may not be available if the work load does not permit it. As used herein, "Business Day" does not include Saturdays, Sundays, and holidays.
- (3) ~~Services shall not be restored during any hours other than regular business hours unless the customer requests after hours or same day service and pays the fee set forth in section 44-30.~~

**III.**

**A.** All ordinances, parts of ordinances, or resolutions in conflict herewith are expressly repealed.

**B.** The invalidity of any section or provision of this ordinance shall not invalidate other sections or provisions thereof.

**C.** The City Council hereby finds and declares that written notice of the date, hour, place and subject of the meeting at which this Ordinance was adopted was posted

and that such meeting was open to the public as required by law at all times during which this Ordinance and the subject matter hereof were discussed, considered and formally acted upon, all as required by the Open Meetings Act, Chapter 551, Texas Government Code, as amended.

**READ** and **APPROVED** on first reading this the \_\_\_\_\_ day of \_\_\_\_\_, 2017.

**READ, APPROVED** and **ADOPTED** on second reading this the \_\_\_\_\_ day of \_\_\_\_\_, 2017.

\_\_\_\_\_  
CRAIG MORGAN, Mayor  
City of Round Rock, Texas

ATTEST:

\_\_\_\_\_  
SARA L. WHITE, City Clerk