



EXHIBIT
"A"

Cassandra Newman
Regional Director
Aetna
151 Farmington Ave,
RE11
Hartford, CT 06156
860-273-3294

November 11, 2018

City of Round Rock
Tyler Jarl, Benefits Manager
231 East Main Street, Ste. 100
Round Rock, TX 78664

Re: City of Round Rock - Confirmation of Services and Administrative Services Only Fees

Dear Mr. Jarl:

Thank you for selecting Aetna and we look forward to continuing our business relationship with City of Round Rock. Based on our original proposal and subsequent discussions, we have outlined the products and services City of Round Rock has purchased for the plan effective January 1, 2019. Please review and confirm this information accurately reflects City of Round Rock's understanding. If you have any questions, you may contact John Heerwagen to discuss any necessary changes.

The contract period begins on the effective date of January 1, 2019. Our contracts provide for automatic renewal upon the completion of each contract period unless either party invokes the termination provision, which requires 31 days advance written notice of termination to the other party. This provision may be invoked at any time during the continuance of the contract and is not limited to termination occurring on the renewal date, subject to the terms of the contract.

Coverages and Financial Arrangements

The following illustrates the funding arrangements by line of coverage:

Coverage	Funding Arrangement
Open Access Aetna Select	Self-Funded
Choice POS II	Self-Funded

Administrative Service Fees

Based on the package of services selected and enrollment awarded to Aetna, the per employee per month administrative services fees by plan for each of the three contract periods, as revised and quoted on January 1, 2019, are:

Plan	Projected Enrollment	01/01/2019	01/01/2020	01/01/2021
Aetna CPOSII	403	\$37.86	\$37.86	\$37.86
Aetna Select ACO	425	\$39.41	\$39.41	\$39.41

We would also extend our contract for two additional years (01/01/2022 and 01/01/2023) with 3% increases on the two outlying years.

Self Funded Fees include:

Included Services / Programs in Above Administrative Fees
Implementation & Communications
\$10,000 Wellness Allowance, annual restoration, no carry-over
Designated Implementation Manager
Open Enrollment Marketing Material (noncustomized)
Onsite Open Enrollment Meeting Preparation
Standard ID Cards
General Administration
Experienced Account Management Team
Designated billing, eligibility, plan set up, underwriting and drafting services
Review or draft plan documents
Summary of Benefits and Coverage (SBCs)
Aetna Claim Fiduciary - Option 4 (1st and 2nd Level Appeals)
Aetna provides External Review
Alternate stockpiling
Member and Claim Services
Claim Administration
Member Services
Aetna Voice Advantage
Plan Sponsor Liaison
Special Investigations / Zero Tolerance Fraud Unit
Network
Network Access / Full National Reciprocity
Care Management
Utilization Management Inpatient Precertification
Utilization Management Outpatient Precertification
Utilization Management Concurrent Review
Utilization Management Discharge Planning
Utilization Management Retrospective Review
Aetna Compassionate Care Program (ACCP)
Infertility Case Management
National Medical Excellence®
Aetna Health Connections Disease Management

MedQuery®
Beginning Right Maternity Program
Informed Health® Line - 24-hour Nurseline 1-800 #
Simple Steps To A Healthier Life ®- Health Assessment
Behavioral Health
Managed Behavioral Health
Focused Psychiatric Review
Web Tools
DocFind® (online provider directory)
Aetna Navigator® - Member Self Service Web
Web-Chat Technology - Virtual Assistant Ann
Online Programs
Health Decision Support - Basic
InteliHealth
Reporting
5 Hours of Ad Hoc Reports, Annual Restoration
Monthly standard broker reports
Aetna Health Information Advantage
e.Plan Sponsor Monitor – Level B Reporting (Standard Quarterly Utilization Reports)
Monthly Financial Claim Detail Reports
Monthly Banking Reports
Data Integration Services
Monthly Universal File Feeds (Outbound)
One (1) Exact Copy of Universal File (Outbound)
Aetna Discount Program
at home products, books, fitness, hearing, national products and services, oral health care, vision and weight management

Services included through the claim wire:

<i>Claim Wire Billing Programs</i>	<i>Charged through the claim wire. Not included in the PEPM fees above.</i>
Subrogation	37.5% of recovered amount will be retained
Cotiviti-Coordination of Benefits, Retro Terminations, Medical Bill and Hospital Bill Audits, Workers Compensation, DRG and Implant Audits	37.5% of recovered amount will be retained
National Advantage™ Program	50% of savings will be retained
Standard Facility Charge Review	50% of savings will be retained
Enhanced Clinical Review	\$0.70 per member per month

Underwriting Assumptions and Caveats

Self Funded Medical and Pharmacy Financial Assumptions

Please refer to the Self-Funded Medical Financial Assumptions document provided for additional information.

Self-Funded Dental Fee Exhibit

Please refer to the Self Funded Dental Fee Exhibit document for additional information.

Guarantees

Performance Guarantees – Medical

In total, we will put **15%** of our applicable guarantee period administrative service fees/premium at risk through Performance Guarantees. The guarantee period administrative service fees/premium will be calculated at the end of each guarantee period and will be based on the total number of employees actually enrolled in the plans listed below.

The guarantees described herein will be effective from January 1, 2019 through December 31, 2019 (hereinafter “guarantee period”).

The performance guarantees will apply to the self-funded Open Access Aetna Select, Aetna Choice POS II plans administered under the Administrative Services Only Agreement (“Services Agreement”)/Group Agreement. These guarantees do not apply to non-Aetna benefits or networks.

Please refer to the Medical Performance Guarantee document for additional information.

Please let us know if you have any questions or concerns regarding the information outlined in this letter and the attachments. We appreciate City of Round Rock’s business and look forward to a successful plan implementation.

Sincerely,



Cassandra Newman, Regional Director
Public & Labor Underwriting
Aetna

cc: John Heerwagen, Account Executive
Joan Buchanan, Senior Underwriting Consultant