SOFTWARE MAINTENANCE AGREEMENT

BETWEEN

Superion, LLC a Delaware Limited Liability Corporation

with headquarters at:

1000 Business Center Drive Lake Mary, FL 32746

("Superion")

AND

City of Round Rock 221 Main St. Round Rock, TX 78665

(for purposes of this Agreement, "Customer")

By the signatures of their duly authorized representatives below, Superion and Customer, intending to be legally bound, agree to all of the provisions of this Agreement and all Exhibits, Supplements, Schedules, Appendices, and/or Addenda to this Agreement.

City of Round Rock	Superion, LLC DocuSigned by:	
BY:	BY: Megan Kright-Facey	
PRINT NAME:	PRINT NAME <u>: Megan Knight-Facey</u>	
PRINT TITLE:	PRINTTITLE: Corporate Counsel - Commercial	Contracts
DATE SIGNED:	DATE SIGNED: 12/17/2018	

HIS AGREEMENT is entered into between Superion and Customer on the Execution Date, and Superion's obligations hereunder will commence on Execution Date.

Superion and Customer have entered into a Software License and Services Agreement dated August 16, 2001 (the "License Agreement") for the Software. Customer desires that Superion provide Maintenance and Enhancements for and new releases of the Baseline Software identified in Exhibit 1 on the terms and conditions contained in this Agreement, and for the Custom Modifications identified in Exhibit 1 on the terms and conditions of this Agreement. Accordingly, the parties agree as follows:

1. Definitions.

<u>"Exhibit 1"</u> means, collectively: (i) The schedule attached to this Agreement which is marked as "Exhibit 1," including all attached Software Supplements; and (ii) any schedule also marked as "Exhibit 1" (also including any attached Software Supplements) that is attached to any amendment to this Agreement. Other appendices to this Agreement are numbered sequentially and are also "Appendices."

<u>"Baseline"</u> means the general release version of a Component System as updated to the particular time in question through both Superion's warranty services and Superion's Maintenance Program, but without any other modification whatsoever.

"Component System" means any one of the computer software programs which is identified in Exhibit 1 as a Component System, including all copies of Source Code, Object Code and all related specifications, Documentation, technical information, and all corrections, modifications, additions, improvements and enhancements to and all Intellectual Property Rights for such Component System.

"Confidential Information" means trade secret information of the disclosing party which is designated as trade secret prior to or at the time of disclosure to the Recipient. Confidential Information of Superion includes the Software, all software provided with the algorithms, methods, Software, and techniques and processes revealed by the Source Code of the Software and any software provided with the Software. Confidential Information does not include information that: (i) is or becomes known to the public without fault or breach of the Recipient; (ii) the Discloser regularly discloses third parties without restriction on

disclosure; or (iii) the Recipient obtains from a third party without restriction on disclosure and without breach of a non-disclosure obligation.

<u>"Discloser"</u> means the party providing its Confidential Information to the Recipient.

"Documentation" means the on-line and hard copy functional and technical specifications that Superion provides for a Baseline Component System, and that describe the functional and technical capabilities of the Baseline Component System in question.

<u>"Execution Date"</u> means the latest date shown on the signature page of this Agreement.

<u>"Equipment"</u> means a hardware and systems software configuration meeting the "Equipment" criteria set forth in Exhibit 1.

<u>"Intellectual Property Rights"</u> means all patents, patent rights, patent applications, copyrights, copyright registrations, trade secrets, trademarks and service marks and Confidential Information.

<u>"Software"</u> means the Component Systems listed in Exhibit 1.

"Object Code" means computer programs assembled, compiled, or converted to magnetic or electronic binary form on software media, which are readable and usable by computer equipment.

<u>"Recipient"</u> means the party receiving Confidential Information of the Discloser.

<u>"Software Supplement"</u> means, with respect to a Component System, the addendum provided as part of Exhibit 1 that contains additional terms, conditions, limitations and/or other information pertaining to that Component System. If any terms of a Software Supplement conflicts with any other terms of this Agreement,

the terms of the Software Supplement will control.

<u>"Source Code"</u> means computer programs written in higher-level programming languages, sometimes accompanied by English language comments and other programmer documentation.

<u>"Contract Year"</u> means, with respect to each Baseline Component System and Custom Modification, the period identified in Exhibit 1.

"Custom Modification" means a change that Superion has made at Customer's request to any Component System in accordance with a Superion-generated specification, but without any other changes whatsoever by any person or entity. Each Custom Modification for which Superion will provide Customer with Improvements is identified in Exhibit 1.

"Defect" means a material deviation between the Baseline Component System and its Documentation, for which Defect Customer has given Superion enough information to enable Superion to replicate the deviation on a configuration that is computer comparable to the Equipment and that is under Superion's control. Further, with regard to each Custom Modification, "Defect" means a material deviation between the Custom Modification and the Superion-generated specification and documentation for such Custom Modification, and for which Defect Customer has given Superion enough information to enable Superion to replicate the deviation on a computer configuration that is both comparable to the Equipment and that is under Superion's control.

<u>"Enhancements"</u> means general release (as opposed to custom) changes to a Baseline Component System or Custom Modification which increase the functionality of the Baseline Component System or Custom Modification in question.

"Improvements" means, collectively, Maintenance, Enhancements and New Releases provided under this Agreement.

"Maintenance" means using reasonable efforts to provide Customer with avoidance procedures for or corrections of Defects. The hours during which Maintenance will be

provided for each Component System, the targeted response times for certain defined categories of Maintenance calls for each Component System and Custom Modification, and other details and procedures (collectively, the "Maintenance Standards") relating to the provision of Maintenance for each Component System and Custom Modification are described in attached Exhibit 2.

<u>"New Releases"</u> means new editions of a Baseline Component System or Custom Modification, as applicable.

"Notification" means a communication to Superion's help desk by means of: (i) Superion's web helpline; (ii) the placement of a telephone call; or (iii) the sending of an e-mail, in each case, in accordance with Superion's thencurrent policies and procedures for submitting such communications.

2. Services.

- (a) <u>Types of Services</u>. During the term of this Agreement, Superion will provide Customer with Maintenance for, Enhancements of, and New Releases of each Baseline Component System and each Custom Modification identified in Exhibit 1.
- (b) <u>Limitations</u>. All Improvements will be part of the applicable Baseline Component System/Custom Modification, and will be subject to all of the terms and conditions of the License Agreement and this Agreement. Customer must provide Superion with such facilities, equipment and support as are reasonably necessary for Superion to perform its obligations under this Agreement, including remote access to the Equipment.

3. Payment and Taxes.

(a) Maintenance Fees. For the Improvements, Customer will pay Superion the amount provided for in Exhibit 1 as the "Payment Amount" for the first Contract Year. For each Contract Year subsequent to the initial Contract Year, Superion reserves the right to increase the Improvements fees. Fees for Improvements for a Baseline Component System/Custom Modification are due on the first day of the first month of the Contract Year for that Baseline Component System/Custom Modification.

- (b) Additional Costs. Customer will also reimburse Superion for actual travel and living expenses that Superion incurs in providing Customer with Improvements under this Agreement, with reimbursement to be on an as-incurred basis. Such travel and living expenses will be governed by Superion's Corporate Travel and Expense Reimbursement Policy and will be invoiced on a monthly basis in arrears and due within thirty (30) days from the date of invoice.
- (c) Taxes. Customer is responsible for paying all taxes (except for taxes based on Superion's net income or capital stock) relating to this Agreement, the Improvements, any services provided or payments made under this Agreement. Applicable tax amounts (if any) are NOT included in the fees set forth in this Agreement. If Customer is exempt from the payment of any such taxes, Customer must provide Superion with a valid tax exemption certificate; otherwise, absent proof of Customer's direct payment of such tax amounts to the applicable taxing authority. Superion will invoice Customer for and Customer will pay to Superion all such tax amounts.
- 4. Term. This Agreement will remain in full force and effect throughout the initial Contract Year. After the initial Contract Year, this Agreement will renew for an additional Contact Year unless, at least six (6) months prior to the expiration of the initial Contract Year, Customer notifies Superion in writing of Customer's intent not to renew the Agreement for the second Contract Year. After the second Contract Year, this Agreement will automatically be extended for consecutive Contract Years on a year-to-year basis unless either party notifies the other in writing of its intent not to extend this Agreement for any particular Baseline Component System/Custom Modification at least six (6) months prior to the expiration of the thencurrent Contract Year.
- 5. Disclaimer of Warranties. Customer agrees and understands that SUPERION MAKES NO WARRANTIES WHATSOEVER, EXPRESSED OR IMPLIED, WITH REGARD TO ANY IMPROVEMENTS AND/OR ANY OTHER MATTER RELATING TO THIS AGREEMENT, AND THAT SUPERION EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY

- AND FITNESS FOR A PARTICULAR PURPOSE. FURTHER. SUPERION EXPRESSLY DOES NOT WARRANT THAT A COMPONENT SYSTEM. ANY CUSTOM MODIFICATION OR ANY IMPROVEMENTS WILL BE USABLE BY CUSTOMER IF THE SYSTEM OR CUSTOM COMPONENT MODIFICATION HAS BEEN MODIFIED BY ANYONE OTHER THAN SUPERION, OR WILL BE ERROR FREE, WILL OPERATE WITHOUT INTERRUPTION OR WILL BE COMPATIBLE WITH ANY HARDWARE OR SOFTWARE OTHER THAN THE EQUIPMENT.
- Termination. A party has the right to terminate this Agreement if the other party breaches a material provision of this Agreement. Either party has the right to terminate this Agreement at any time while an event or condition giving rise to the right of termination exists. To terminate this Agreement, the party seeking termination must give the other party notice that describes the event or condition of termination in reasonable detail. From the date of its receipt of that notice, the other party will have thirty (30) days to cure the breach to the reasonable satisfaction of the party desiring termination. If the event or condition giving rise to the right of termination is not cured within that period, then the party seeking to terminate this Agreement can effect such termination by providing the other party with a termination notice that specifies the effective date of such termination. Termination of this Agreement will be without prejudice to the terminating party's other rights and remedies pursuant to this Agreement.
- 7. Confidential Information. Except as otherwise permitted under this Agreement, the Recipient will not knowingly disclose to any third party, or make any use of the Discloser's Confidential Information. The Recipient will use at least the same standard of care to maintain the confidentiality of the Discloser's Confidential Information that it uses to maintain the confidentiality of its own Confidential Information of equal importance. Except in connection with the Software and any software provided with the Software, the non-disclosure and non-use obligations of this Agreement will remain in full force with respect to each item of Confidential Information for a period of ten (10) years after Recipient's receipt of that item and provided the public records exception continues to be met.-However, Customer's obligations to maintain both the Software and any software provided

with the Software as confidential will survive in perpetuity.

- 8. Notices. All notices and other communications required or permitted under this Agreement must be in writing and will be deemed given when: Delivered personally; sent by United States registered or certified mail, return receipt requested; transmitted by facsimile confirmed by United States first class mail; or sent by overnight courier. Notices must be sent to a party at its address shown on the first page of this Agreement, or to such other place as the party may subsequently designate for its receipt of notices.
- 9. Force Majeure. Neither party will be liable to the other for any failure or delay in performance under this Agreement due to circumstances beyond its reasonable control, including Acts of God, acts of war, accident, labor disruption, acts, omissions and defaults of third parties and official, governmental and judicial action not the fault of the party failing or delaying in performance.
- Assignment. Neither party may assign any of its rights or obligations under this Agreement, and any attempt at such assignment will be void without the prior written consent of the other party. purposes of this Agreement, "assignment" will include use of the Software for benefit of any third party to a merger, acquisition and/or other consolidation by, with or of Customer, including any new or surviving entity that results from such merger, acquisition and/or other consolidation. However, the following will not be considered "assignments" for purposes of this Agreement: Superion's assignment of this Agreement or of any Superion rights under this Agreement to Superion's successor by merger or consolidation or to any person or entity that acquires all or substantially all of its capital stock or assets; and Superion's assignment of this Agreement to any person or entity to which Superion transfers any of its rights in the Software.
- 11. No Waiver. A party's failure to enforce its rights with respect to any single or continuing breach of this Agreement will not act as a waiver of the right of that party to later enforce any such rights or to enforce any other or any subsequent breach.

12. <u>Choice of Law; Severability.</u> This Agreement will be governed by and construed under the laws of the State of Ohio, without reference to the choice of laws provisions thereof. If any provision of this Agreement is illegal or unenforceable, it will be deemed stricken from the Agreement and the remaining provisions of the Agreement will remain in full force and effect.

13. LIMITATIONS OF LIABILITY.

- (a) LIMITED LIABILITY OF SUPERION. SUPERION'S LIABILITY IN CONNECTION WITH THE IMPROVEMENTS OR ANY OTHER MATTER RELATING TO THIS AGREEMENT WILL NOT EXCEED THE FEES THAT CUSTOMER ACTUALLY PAID TO SUPERION FOR THE IMPROVEMENTS FOR THE YEAR THAT SUCH LIABILITY ARISES.
- EXCLUSION OF DAMAGES. (b) REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE OR OTHERWISE, IN NO EVENT WILL SUPERION BE LIABLE TO CUSTOMER FOR ANY SPECIAL. OR **CONSEQUENTIAL** INCIDENTAL. DAMAGES, WHETHER BASED ON BREACH CONTRACT. TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT SUPERION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.
- (c) <u>BASIS OF THE BARGAIN.</u>
 CUSTOMER ACKNOWLEDGES THAT SUPERION HAS SET ITS FEES AND ENTERED INTO THIS AGREEMENT IN RELIANCE UPON THE LIMITATIONS OF LIABILITY AND THE DISCLAIMERS OF WARRANTIES AND DAMAGES SET FORTH IN THIS AGREEMENT, AND THAT THE SAME FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN THE PARTIES.
- 14. Entire Agreement. This Agreement contains the entire understanding of the parties with respect to its subject matter, and supersedes and extinguishes all prior oral and written communications between the parties about its subject matter. Any purchase order or similar document which may be issued by Customer in connection with this Agreement does not modify this Agreement. No modification of this Agreement will be effective

unless it is in writing, is signed by each party, and expressly provides that it amends this

Agreement.



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Superion, LLC, a CentralSquare Company 1000 Business Center Drive Lake Mary, FL 32746 www.centralsquare.com Toll free 800-727-8088

Billing Inquiries: Accounts.Receivable@centralsquare.com

Bill To
City of Round Rock
Attn Accounts Payable
221 East Main Street

ROUND ROCK TX 78665

United States

Ship To

City of Round Rock Attn Accounts Payable 221 East Main Street ROUND ROCK TX 78665

Customer N	o Customer Name	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
	Description	Uı	nits	Rate	Extended
Contract No.	90847				
	ONESolution Police-to-Police - Annual Subscription F OSSI Police to Police Annual Subscription Fee Maintenance: Start:10/1/2018, End: 9/30/2019	-ee	1	\$0.00	\$0.00
Contract No.	20040802				
2	ONESolution State/NCIC Messaging Software - Annu Maintenance Fee OSSI Message Switch Expansion for existing switch Maintenance: Start:10/1/2018, End: 9/30/2019	ual 1	14	\$129.13	\$1,807.81
3	ONESolution Mobile Server Software - Annual Mainte OSSI - Mobile Client Software Maintenance: Start:10/1/2018, End: 9/30/2019	enance Fee 1	14	\$280.60	\$3,928.43
4	ONESolution MCT Client AVL License - Annual Main	tenance Fee 1	14	\$31.28	\$437.91
	OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019				
Contract No.	DW03-242				
5	ONESolution CAD Resource Monitor Display License - Annual Maintenance Fee OSSI CAD Resource Monitor Display License with M Maintenance: Start:10/1/2018, End: 9/30/2019		1	\$313.40	\$313.40
Contract No.	20040987			61	
6	ONESolution MFR Client-Citation - Annual Maintenar Fee OSSI Mobile Citation Module Maintenance: Start:10/1/2018, End: 4/30/2019	nce	8	\$59.69	\$477.52
Contract No.	20050070				
	ONESolution Professional Standards - Annual Mainte OSSI Professional Standards (Internal Affairs) Modul Maintenance: Start:10/1/2018, End: 9/30/2019		1	\$409.85	\$409.85
	ONESolution RMS Training Module - Annual Mainten OSSI Training Module Maintenance: Start:10/1/2018, End: 9/30/2019	ance Fee	1	\$716.02	\$716.02



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Customer I	No Customer Name C	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
No.	Description	Un	its	Rate	Extended
9	ONESolution MCT Client-Digital Dispatch - Annual Mair Fee OSSI MCT Client for Digital Dispatch Maintenance: Start:10/1/2018, End: 9/30/2019	ntenance 20	0	\$183.13	\$3,662.61
10	ONESolution MCT Client-MAPS - Annual Maintenance OSSI Mobile Client Maps Maintenance: Start:10/1/2018, End: 9/30/2019	Fee 20	0	\$40.98	\$819.63
11	ONESolution MFR Client-Arrest - Annual Maintenance I OSSI Mobile Arrest Module Maintenance: Start:10/1/2018, End: 9/30/2019	Fee 20	0	\$61.35	\$1,227.03
12	ONESolution MFR Client - Annual Maintenance Fee OSSI License of Incident/Offense Field Reporting Modu Maintenance: Start:10/1/2018, End: 9/30/2019	20 ale Client	0	\$203.60	\$4,071.90
13	ONESolution MCT Client AVL License - Annual Mainter	nance Fee 20)	\$30.68	\$613.62
	OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019				
Contract No	. 5168-Main				
14	ONESolution Computer-Aided Dispatch System - Annua Maintenance Fee OSSI Base Computer Aided Dispatch System Maintenance: Start:10/1/2018, End: 9/30/2019	al 1		\$16,010.39	\$16,010.39
15	ONESolution CAD Console License - Annual Maintenar OSSI Additional CAD Console License Maintenance: Start:10/1/2018, End: 9/30/2019	nce Fee 1		\$898.04	\$898.04
16	ONESolution E911 Interface - Annual Maintenance Fee OSSI E911 Interface Module Maintenance: Start:10/1/2018, End: 9/30/2019	1		\$1,266.90	\$1,266.90
17	ONESolution CAD Map Display & Map Maint Software L Annual Maintenance Fee ONESolution CAD Map Display and Map Maintenance S License Maintenance: Start:10/1/2018, End: 9/30/2019			\$1,266.90	\$1,266.90



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Customer N	o Customer Name	Customer PO#	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
	Description	Unit	ts	Rate	Extended
18	ONESolution CAD Map Display & Map Maint Software Annual Maintenance Fee ONESolution Additional CAD Map Display & Map Maint Client License Maintenance: Start:10/1/2018, End: 9/30/2019			\$460.16	\$1,840.65
19	ONESolution Rip & Run Printing/Faxing - Annual Mainte Fee OSSI Rip and Run Printing/Faxing Module Maintenance: Start:10/1/2018, End: 9/30/2019	enance 1		\$1,266.90	\$1,266.90
20	ONESolution CAD to ACS FIREHOUSE RMS Interface Maintenance Fee OSSI Firehouse RMS Interface Maintenance: Start:10/1/2018, End: 9/30/2019	- Annual 1		\$1,266.90	\$1,266.90
21	ONESolution CAD Resource Monitor Display License W - Annual Maintenance Fee OSSI CAD Resource Monitor Display License with Map Maintenance: Start:10/1/2018, End: 9/30/2019			\$345.16	\$1,725.78
22	ONESolution Records Management System - Annual Maintenance Fee OSSI Client Base Records Management System Maintenance: Start:10/1/2018, End: 9/30/2019	1		\$12,634.01	\$12,634.01
23	ONESolution RMS Map Display & Pin Mapping License Maintenance Fee OSSI RMS Map Display and Pin Mapping License Maintenance: Start:10/1/2018, End: 9/30/2019	- Annual 35		\$40.93	\$1,432.52
24	ONESolution Accident - Annual Maintenance Fee OSSI Basic Accident Module Maintenance: Start:10/1/2018, End: 9/30/2019	1		\$920.94	\$920.94
25	RMS Miscellaneous Products - Annual Maintenance Fe OSSI Intellimatch Analysis Module Maintenance: Start:10/1/2018, End: 9/30/2019	e 1		\$716.02	\$716.02
26	ONESolution Property & Evidence - Annual Maintenanc OSSI Property and Evidence Module Maintenance: Start:10/1/2018, End: 9/30/2019	ce Fee 1		\$1,329.57	\$1,329.57



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Customer N	o Customer Name	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
	Description	Uni	ts	Rate	Extended
	ONESolution Barcoding Server License - Annual Maint Fee OSSI Bar Coding Server License Maintenance: Start:10/1/2018, End: 9/30/2019	enance 1		\$716.02	\$716.02
	ONESolution Barcoding Hand-Held Client License - An Maintenance Fee OSSI Bar Coding Hand-Held Client License (Each) Maintenance: Start:10/1/2018, End: 9/30/2019	nual 2		\$325.91	\$651.82
	ONESolution State/NCIC Messaging Software - Annua Maintenance Fee OSSI Additional Message Switch Consoles License Cli Maintenance: Start:10/1/2018, End: 9/30/2019		*	\$68.94	\$344.72
	ONESolution State/NCIC Messaging Software - Annua Maintenance Fee OSSI Integrated CAD Messaging Software Switch Maintenance: Start:10/1/2018, End: 9/30/2019	l 1		\$4,603.50	\$4,603.50
	ONESolution MCT Client AVL License - Annual Mainte OSSI AVL Server Host License Maintenance: Start:10/1/2018, End: 9/30/2019	nance Fee 1		\$8,057.04	\$8,057.04
	ONESolution CAD Client AVL License - Annual Mainter ONESolution CAD Client AVL License Maintenance: Start:10/1/2018, End: 9/30/2019	nance Fee 7		\$460.30	\$3,222.09
	ONESolution MCT Client AVL License - Annual Mainte OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019	nance Fee 75	j	\$34.52	\$2,589.30
	ONESolution MCT Client-Digital Dispatch - Annual Mai Fee OSSI MCT Client for Digital Dispatch Maintenance: Start:10/1/2018, End: 9/30/2019	ntenance 75	5	\$183.12	\$13,734.00



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Customer N	lo Customer Name	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
	Description	Unit	ts	Rate	Extended
35	ONESolution MCT Client-MAPS - Annual Maintenance OSSI Mobile Client Maps Maintenance: Start:10/1/2018, End: 9/30/2019	Fee 75		\$40.91	\$3,068.10
36	ONESolution Mobile Server Software - Annual Mainten OSSI Base Mobile Server Software Client Maintenance: Start:10/1/2018, End: 9/30/2019	ance Fee 1		\$7,161.40	\$7,161.40
37	ONESolution MFR Client - Annual Maintenance Fee OSSI License of Incident/Offense Field Reporting Mode Maintenance: Start:10/1/2018, End: 9/30/2019	60 ule Client		\$203.57	\$12,214.44
38	ONESolution MFR Client-Arrest - Annual Maintenance OSSI Mobile Arrest Module Maintenance: Start:10/1/2018, End: 9/30/2019	Fee 75		\$61.38	\$4,603.73
39	ONESolution Mobile Field Reporting Server - Annual Maintenance Fee OSSI Review Module for Field Reporting Maintenance: Start:10/1/2018, End: 9/30/2019	1		\$5,626.91	\$5,626.91
Contract No.	DW03-163				
40	ONESolution Multi-Jurisdictional RMS Option - Annual Maintenance Fee OSSI Multi-Jurisdictional RMS Option Maintenance: Start:10/1/2018, End: 9/30/2019	1		\$357.91	\$357.91
Contract No.	20051029				
41	ONESolution CAD Console License - Annual Maintena OSSI Additional CAD Console License Maintenance: Start:10/1/2018, End: 9/30/2019	nce Fee 1		\$898.04	\$898.04
Contract No.	20051032				
42	ONESolution MCT Client-Digital Dispatch - Annual Mai Fee OSSI MCT Client for Digital Dispatch Maintenance: Start:10/1/2018, End: 9/30/2019	ntenance 3		\$203.72	\$611.16



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Customer No	Customer Name Cu	ıstomer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
D	escription	Unit	s	Rate	Extended
C	DNESolution MCT Client-MAPS - Annual Maintenance F DSSI Mobile Client Maps Maintenance: Start:10/1/2018, End: 9/30/2019	ee 3		\$40.98	\$122.94
44 C	NESolution MCT Client AVL License - Annual Maintena	nce Fee 3		\$30.56	\$91.67
	DSSI Client AVL Mobile License flaintenance: Start:10/1/2018, End: 9/30/2019				
Contract No. 20	0051066				
- C	ONESolution CAD Resource Monitor Display License Wit Annual Maintenance Fee OSSI CAD Resource Monitor Display License with Maps faintenance: Start:10/1/2018, End: 9/30/2019			\$344.74	\$344.74
Contract No. 20	0060945				
M C	DNESolution MFR Client-MOBLAN Version - Annual Maintenance Fee DSSI - MFR Client - MOBLAN Version Maintenance: Start:10/1/2018, End: 9/30/2019	22		\$99.34	\$2,185.49
Contract No. 20	0061170				
F C	DNESolution MCT Client-Digital Dispatch - Annual Mainto see DSSI MCT Client for Digital Dispatch flaintenance: Start:10/1/2018, End: 9/30/2019	enance 12		\$197.68	\$2,372.20
C	DNESolution MCT Client-MAPS - Annual Maintenance Fo DSSI Mobile Client Maps faintenance: Start:10/1/2018, End: 9/30/2019	ee 12		\$39.77	\$477.29
C	DNESolution MFR Client-Arrest - Annual Maintenance Fe DSSI Mobile Arrest Module faintenance: Start:10/1/2018, End: 9/30/2019	ee 12		\$59.57	\$714.80
C	DNESolution MFR Client - Annual Maintenance Fee DSSI License of Incident/Offense Field Reporting Module flaintenance: Start:10/1/2018, End: 9/30/2019	12 Client		\$197.68	\$2,372.20



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Contract No. 20040987-1

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Customer No	o Customer Name C	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
	Description	Un	its	Rate	Extended
51	ONESolution MCT Client AVL License - Annual Mainten	ance Fee 1	2	\$29.84	\$358.09
	OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019				
	ONESolution MFR Client-Citation - Annual Maintenance OSSI Mobile Citation Module Maintenance: Start:10/1/2018, End: 4/30/2019	Fee 1	2	\$57.95	\$695.40
Contract No. 7	70052				
	ONESolution Notification - Annual Maintenance Fee OSSI Notification Module Maintenance: Start:10/1/2018, End: 9/30/2019	1		\$1,870.81	\$1,870.81
Contract No.	70051				
	ONESolution Quartermaster - Annual Maintenance Fee OSSI - QuarterMaster Module Maintenance: Start:10/1/2018, End: 9/30/2019	1		\$1,886.49	\$1,886.49
	ONESolution RMS Map Display & Pin Mapping License Maintenance Fee OSSI - Additional RMS Workstation Map License Maintenance: Start:10/1/2018, End: 9/30/2019	- Annual 5	5	\$297.97	\$1,489.85
	ONESolution RMS Map Display & Pin Mapping License Maintenance Fee OSSI RMS Map Display and Pin Mapping License Maintenance: Start:10/1/2018, End: 9/30/2019	- Annual 5	5	\$39.77	\$198.87
Contract No.	70556				
57	ONESolution MCT Client AVL License - Annual Mainten	ance Fee 2	2	\$28.93	\$57.86
	OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019				



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Customer No	Customer Name	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
De	escription	Ur	nits	Rate	Extended
M O	NESolution Incode Courts System Interface - Annual aintenance Fee SSI Interface from Incode Courts to Pistol aintenance: Start:10/1/2018, End: 9/30/2019	. ,)	1	\$2,893.00	\$2,893.00
Contract No. 80	270				
G	NESolution Gang - Annual Maintenance Fee ang Profile Module aintenance: Start:10/1/2018, End: 9/30/2019		1	\$1,446.51	\$1,446.51
Contract No. 80	653				
Fe	NESolution CAD to MOSCAD Interface - Annual Mai ee SSI - MOSCAD to CAD Interface aintenance: Start:10/1/2018, End: 9/30/2019	ntenance	1	\$1,627.32	\$1,627.32
Contract No. 80	699				
0	NESolution CAD Console License - Annual Maintena SSI Additional CAD Console License aintenance: Start:10/1/2018, End: 9/30/2019	ance Fee	4	\$846.20	\$3,384.82
M O	NESolution MCT Client License for Message Switch aintenance Fee SSI Client License for Message Switch aintenance: Start:10/1/2018, End: 9/30/2019	- Annual 4	4	\$65.09	\$260.36
Ar O Cl	NESolution CAD Map Display & Map Maint Software nnual Maintenance Fee NESolution Additional CAD Map Display & Map Mair lient License aintenance: Start:10/1/2018, End: 9/30/2019		4	\$433.96	\$1,735.86
64 O	NESolution CAD Client AVL License - Annual Mainte	nance Fee	4	\$433.96	\$1,735.86
	NESolution CAD Client AVL License aintenance: Start:10/1/2018, End: 9/30/2019				

Contract No. 80695



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Customer N	lo Customer Name	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
	Description	Un	its	Rate	Extended
65	ONESolution RMS Workstation - Annual Maintenance OSSI Additional RMS Workstation License Maintenance: Start:10/1/2018, End: 9/30/2019	e Fee 29	5	\$289.29	\$7,232.14
66	ONESolution RMS Map Display & Pin Mapping Licented Maintenance Fee OSSI Additional RMS Map Display and Pin Mapping I Maintenance: Start:10/1/2018, End: 9/30/2019		5	\$38.58	\$964.43
Contract No.	80696				
67	ONESolution RMS Workstation - Annual Maintenance OSSI Additional RMS Workstation License Maintenance: Start:10/1/2018, End: 9/30/2019	e Fee 6	i e	\$289.28	\$1,735.71
68	ONESolution RMS Map Display & Pin Mapping Licente Maintenance Fee OSSI Additional RMS Map Display and Pin Mapping I Maintenance: Start:10/1/2018, End: 9/30/2019			\$38.58	\$231.46
69	ONESolution MCT Client-Digital Dispatch - Annual Ma Fee OSSI MCT Client for Digital Dispatch Maintenance: Start:10/1/2018, End: 9/30/2019	aintenance 6		\$191.90	\$1,151.39
70	ONESolution MCT Client-MAPS - Annual Maintenand OSSI Mobile Client Maps Maintenance: Start:10/1/2018, End: 9/30/2019	e Fee 6	Ĺ	\$38.58	\$231.46
71	ONESolution MCT Client AVL License - Annual Maint	enance Fee 6		\$28.93	\$173.57
	OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019				
72	ONESolution MFR Client - Annual Maintenance Fee ONESolution MFR Client Maintenance: Start:10/1/2018, End: 9/30/2019	6		\$191.90	\$1,151.39
73	ONESolution MFR Client-Arrest - Annual Maintenance OSSI Mobile Arrest Module Maintenance: Start:10/1/2018, End: 9/30/2019	e Fee 6	i	\$57.86	\$347.19



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Contract No. 90858

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Customer No	Customer Name	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
De	escription	Ur	nits	Rate	Extended
Fe	NESolution MFR Client-Citation - Annual Maintena ee OSSI - MFR Client Citation aintenance: Start:10/1/2018, End: 4/30/2019	ance	6	\$56.26	\$337.56
Contract No. 80	697				
0	NESolution RMS Workstation - Annual Maintenand SSI Additional RMS Workstation License aintenance: Start:10/1/2018, End: 9/30/2019	ce Fee	9	\$289.29	\$2,603.57
M O	NESolution RMS Map Display & Pin Mapping Lice aintenance Fee SSI Additional RMS Map Display and Pin Mapping aintenance: Start:10/1/2018, End: 9/30/2019		9	\$38.58	\$347.19
- /	NESolution CAD Resource Monitor Display Licens Annual Maintenance Fee SSI CAD Resource Monitor Display License with Maintenance: Start:10/1/2018, End: 9/30/2019		3	\$325.47	\$4,231.09
Contract No. 90	796				
Fe O	NESolution MCT Client-Digital Dispatch - Annual Nee SSI MCT Client for Digital Dispatch aintenance: Start:10/1/2018, End: 9/30/2019	Maintenance 1	3	\$191.90	\$2,494.67
0	NESolution MCT Client-MAPS - Annual Maintenar SSI Mobile Client Maps aintenance: Start:10/1/2018, End: 9/30/2019	nce Fee 1	3	\$38.58	\$501.50
80 O	NESolution MCT Client AVL License - Annual Main	ntenance Fee 1	3	\$28.93	\$376.06
	SSI Client AVL Mobile License aintenance: Start:10/1/2018, End: 9/30/2019				
0	NESolution MFR Client - Annual Maintenance Fee NESolution MFR Client aintenance: Start:10/1/2018, End: 9/30/2019	1	3	\$191.90	\$2,494.67



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Customer N	No Customer Name	Customer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
	Description	Un	its	Rate	Extended
82	ONESolution RMS Workstation - Annual Maintenan OSSI Additional RMS Workstation License Maintenance: Start:10/1/2018, End: 9/30/2019	ce Fee 19	5	\$289.29	\$4,339.28
83	ONESolution RMS Map Display & Pin Mapping Lice Maintenance Fee OSSI Additional RMS Map Display and Pin Mapping Maintenance: Start:10/1/2018, End: 9/30/2019		5	\$38.58	\$578.66
Contract No.	91283				
84	ONESolution MCT Client-Digital Dispatch - Annual Fee OSSI MCT Client for Digital Dispatch Maintenance: Start:10/1/2018, End: 9/30/2019	Maintenance 2		\$191.90	\$383.80
85	ONESolution MCT Client-MAPS - Annual Maintena OSSI Mobile Client Maps Maintenance: Start:10/1/2018, End: 9/30/2019	nce Fee 2	!	\$38.58	\$77.15
Contract No.	100146				
86	ONESolution MCT Client-Digital Dispatch - Annual Fee OSSI MCT Client for Digital Dispatch Maintenance: Start:10/1/2018, End: 9/30/2019	Maintenance 4		\$191.90	\$767.59
87	ONESolution MCT Client-MAPS - Annual Maintena OSSI Mobile Client Maps Maintenance: Start:10/1/2018, End: 9/30/2019	nce Fee 4		\$38.58	\$154.31
88	ONESolution MCT Client AVL License - Annual Mai	intenance Fee 4	•	\$28.93	\$115.71
89	OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019 ONESolution MFR Client - Annual Maintenance Fee ONESolution MFR Client Maintenance: Start:10/1/2018, End: 9/30/2019	e 4	î e	\$191.90	\$767.59

Contract No. 100182



Invoice No 214496-JM **Date** 8/29/2018

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Customer No	Customer Name Cu	stomer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
	Description	Un	its	Rate	Extended
	ONESolution MCT Client-Digital Dispatch - Annual Mainte Fee OSSI MCT Client for Digital Dispatch Maintenance: Start:10/1/2018, End: 9/30/2019	enance 1	Γ	\$191.90	\$191.90
	ONESolution MCT Client-MAPS - Annual Maintenance Fe OSSI Mobile Client Maps Maintenance: Start:10/1/2018, End: 9/30/2019	ee 1	Ĩ	\$38.58	\$38.58
92	ONESolution MCT Client AVL License - Annual Maintenan	nce Fee 1	Ĭ.	\$28.93	\$28.93
	OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019				
Contract No. 1	100424				
	ONESolution MCT Client-Digital Dispatch - Annual Mainte Fee OSSI MCT Client for Digital Dispatch Maintenance: Start:10/1/2018, End: 9/30/2019	enance 2	2	\$191.90	\$383.80
	ONESolution MCT Client-MAPS - Annual Maintenance Fe OSSI Mobile Client Maps Maintenance: Start:10/1/2018, End: 9/30/2019	ee 2	2	\$38.58	\$77.15
95	ONESolution MCT Client AVL License - Annual Maintenan	nce Fee 2	2	\$28.93	\$57.86
	OSSI Client AVL Mobile License Maintenance: Start:10/1/2018, End: 9/30/2019				
	ONESolution MFR Client - Annual Maintenance Fee ONESolution MFR Client Maintenance: Start:10/1/2018, End: 9/30/2019	2	2	\$191.90	\$383.80
Contract No. 1	100944				
1	ONESolution TDEX Interface - Annual Subscription Fee OSSI - Interface to TDEX Maintenance: Start:10/1/2018, End: 9/30/2019	1		\$289.29	\$289.29



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Customer No	Customer Name Co	ustomer PO #	Currency	Terms	Due Date
5168LG	City of Round Rock		USD	Net 30	9/28/2018
De	escription	Unit	s	Rate	Extended
- A	NESolution CAD Resource Monitor Display License Wi Annual Maintenance Fee SSI CAD Resource Monitor Display License with Maps aintenance: Start:10/1/2018, End: 9/30/2019			\$325.47	\$650.94
Contract No. 11	0363				
0	NESolution Police-to-Citizen - Annual Maintenance Fee SSI Police to Citizen aintenance: Start:10/1/2018, End: 9/30/2019	e 1		\$2,410.85	\$2,410.85
Contract No. 11	1200				
- A	NESolution CAD Resource Monitor Display License Wi Annual Maintenance Fee SSI CAD Resource Monitor Display License with Maps aintenance: Start:10/1/2018, End: 9/30/2019			\$325.47	\$650.94
Contract No. 12	0623				
0:	NESolution Pagegate Interface - Annual Maintenance F SSI CAD Interface to Pagegate aintenance: Start:10/1/2018, End: 9/30/2019	Fee 1		\$189.07	\$189.07
0	NESolution Alpha Numeric Paging - Annual Maintenand SSI Alpha Numeric Paging Module aintenance: Start:10/1/2018, End: 9/30/2019	ce Fee 1		\$987.98	\$987.98
Contract No. 12	1355				
- A	NESolution CAD Resource Monitor Display License Wi Annual Maintenance Fee SSI CAD Resource Monitor Display License with Maps aintenance: Start:10/1/2018, End: 9/30/2019			\$189.07	\$756.29
Contract No. 13	0895				
M	NESolution Freedom Base - Annual Maintenance Fee CT Freedom - Up to 50 Workstations aintenance: Start:10/1/2018, End: 9/30/2019	1		\$2,581.57	\$2,581.57
Contract No. 14	1596				



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Date 8/29/2018 Page 14 of 14

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United States

United States Customer PO# Currency Terms Due Date **Customer No Customer Name** USD Net 30 9/28/2018 5168LG City of Round Rock Units Rate Extended Description ONESolution Freedom Premium - Annual Maintenance Fee \$712.95 10 \$71.30 105 MCT FREEDOM PREMIUM Maintenance: Start:10/1/2018, End: 9/30/2019 Contract No. 150007 1 \$1,336.73 \$1,336.73 106 ONESolution MCT to ACS FIREHOUSE Interface - Annual Maintenance Fee OSSI - MCT Interface to Firehouse Maintenance: Start:10/1/2018, End: 9/30/2019 Contract No. 150069 10 \$71.31 \$713.06 107 ONESolution Freedom Premium - Annual Maintenance Fee ONESolution Freedom Premium Maintenance: Start: 10/1/2018, End: 9/30/2019 Contract No. 150139 \$1,354.54 ONESolution Sex Offender - Annual Maintenance Fee \$1,354.54 108 OSSI Sex Offender Module Maintenance: Start:10/1/2018, End: 9/30/2019 Contract No. 150980 \$2,422.56 \$2,422.56 109 ONESolution RMS OpCenter - Annual Maintenance Fee OSSI - OPS RMS Maintenance: Start:10/1/2018, End: 9/30/2019 Subtotal \$207,851.79 Please make remittance payable to Superion, LLC ACH / EFT: Routing Number 0710-000-39 Tax \$0.00 Account Number 81880-15335 Bank of America (Phone 800-432-1000) Invoice Total \$207,851.79 E-mail payment details to: Accounts.Receivable@centralsquare.com \$0.00 Payments Applied Check: 12709 Collection Center Drive **Balance Due** \$207,851.79

In reference to originally billed Invoice Document No 214496

Chicago, IL 60693