

#### SIGNATURE DOCUMENT FOR

#### HEALTH AND HUMAN SERVICES COMMISSION

#### CONTRACT NO. HHS000508300001

#### UNDER THE TEXAS TARGETED OPIOID RESPONSE (TTOR) GRANT PROGRAM

**THE HEALTH AND HUMAN SERVICES COMMISSION** ("System Agency") and **CITY OF ROUND ROCK** ("Local Government", "Grantee"), each a "Party" and collectively the "Parties," enter into the following contract to provide funding for the Opioid Emergency Response Pilot Project (the "Contract") pursuant to the provisions of the "Interlocal Cooperation Act," Chapter 791 of the Texas Government Code.

#### I. PARTIES

System Agency

Health and Human Services Commission P.O. Box 149347 Austin, TX 78714-9347 Jennifer Molenaar 512-206-5153 Jennifer.Molenaar@hhsc.state.tx.us

#### Local Government

City of Round Rock 221 E. Main St. Round Rock, TX 78664 Angelo Luna 512-218-6625 Aluna@roundrocktexas.gov

#### II. STATEMENT OF SERVICES TO BE PROVIDED

The Parties agree to cooperate to provide necessary and authorized services and resources in accordance with the terms of this Contract. Specific services provided are described in **Attachment A -- Statement of Work**.

#### III. CONTRACT PERIOD AND RENEWAL

The Contract is effective on May 1, 2019 and terminates on September 30, 2019, unless renewed, extended, or terminated pursuant to the terms and conditions of the Contract. The Parties may extend this Contract subject to mutually agreeable terms and conditions.

#### IV. AMENDMENT

The Parties to this Contract may modify this contract only through the execution of a written amendment signed by both parties.

#### V. CONTRACT AMOUNT AND PAYMENT FOR SERVICES

The total amount of this Contract, including all Work Orders issued under it, shall not exceed **FIVE HUNDRED THOUSAND DOLLARS** (\$500,000.00), as provided for in **Attachment B** - **Budget**.

#### VI. LEGAL NOTICES

Legal Notices under this Contract shall be deemed delivered when deposited either in the United States mail, postage paid, certified, return receipt requested; or with a common carrier, overnight, signature required, to the appropriate address below:

#### **System Agency**

Health and Human Services Commission 1100 W. 49<sup>th</sup> Street, MC 1911 Austin, TX 78756 Attention: Karen Ray, Chief Counsel Office of Chief Counsel

#### **Local Government**

City of Round Rock 221 E. Main Street Round Rock, Texas 78664 Attention: Angelo Luna

Notice given in any other manner shall be deemed effective only if and when received by the Party to be notified. Either Party may change its address for receiving legal notice by notifying the other Party in writing.

#### VII. CERTIFICATIONS

The undersigned contracting Parties certify that:

- (1) the services specified above are necessary and essential for activities that are properly within the statutory functions and programs of the affected agencies of state government;
- (2) Each Party executing this Contract on its behalf has full power and authority to enter into this Contract;
- (3) the proposed arrangements serve the interest of efficient and economical administration of state government; and
- (4) the services contracted for are not required by Section 21, Article XVI of the Constitution of Texas to be supplied under a contract awarded to the lowest responsible bidder.

The System Agency further certifies that it has statutory authority to contract for the services described in this contract under Texas Health and Safety Code Chapters 12 and 1001 and Texas Government Code Chapter 531, Subchapter D, to the extent applicable.

The Local Government further certifies that it has statutory authority to contract for the services described in this contract under Texas Government Code Chapter 791, The Interlocal Cooperation Act.

SIGNATURE PAGE FOLLOWS

#### SIGNATURE PAGE FOR SYSTEM AGENCY CONTRACT NO. HHS000508300001

HEALTH AND HUMAN SERVICES COMMISSION	CITY OF ROUND ROCK
Signature	Signature
Printed Name	Printed Name
Title	Title
Date	Date
THE FOLLOWING ATTACHMENTS TO E HHS000508300001 ARE HEREBY INCORPOR	RATED BY REFERENCE:
ATTACHMENT A - STATEMENT OF	WORK
ATTACHMENT A-1 - STATEMENT O	F WORK SUPPLEMENTAL
ATTACHMENT B – BUDGET	
ATTACHMENT C – INTERVENTION IMPLEMENTATI	
	C AND CONDITIONS

ATTACHMENT D - UNIFORM TERMS AND CONDITIONS

ATTACHMENT E - SPECIAL CONDITIONS

ATTACHMENT F - FEDERAL ASSURANCES AND CERTIFICATIONS

ATTACHMENT G - DATA USAGE AGREEMENT

**ATTACHMENT H - GENERAL AFFIRMATIONS** 

ATTACHMENT I- NON-EXCLUSIVE LIST OF APPLICABLE LAWS

ATTACHMENT J- FEDERAL FUNDING ACCOUNTABILITY AND TRANSPARENCY ACT (FFATA)

# ATTACHMENT A STATEMENT OF WORK

#### I. PURPOSE

The purpose of the Opioid Emergency Response Pilot (Project) is to develop, implement, and analyze a program aimed at decreasing overdose mortality prevalence and increase the prevalence of recovery initiation by connecting individuals identified as being at high risk for overdose with induction and engagement into Medication Assisted Treatment (MAT), community paramedicine support, recovery support services, overdose prevention education, and access to naloxone.

#### II. GOAL

Develop, implement, and analyze the efficacy of a community-based, overdose prevention outreach pilot program in collaboration with DATA 2000 waivered practitioners, local first responders, and certified recovery support professionals.

#### III. GRANTEE RESPONSIBILITIES

- A. Purchase and distribute supplies that aid in reducing opioid overdose risk including but not limited to overdose reversal kits that include overdose reversal medications. Fentanyl testing supplies may not be purchased with Contract funds.
- B. Utilize the incorporated System Agency approved Attachment C, Interventional Pilot Program model and Implementation Plan, which states the requirements for the Emergency Medical Services (EMS) Projects services. All activities and requirements of this Project shall be in accordance with the approved plan; any revisions shall be submitted to the System Agency assigned contract manager for review and approval. The requested revisions shall not be implemented until System Agency has provided written approval of the revised plan. The approved interventional pilot model includes the following:
  - 1. The model will be based on the System Agency approved local needs assessment, same day induction models, EMS follow-up models, and post-overdose reversal recovery support services follow-up models.
  - 2. The model will include the following basic components:
    - a. Working agreement with the Data 2000 Waiver certified practitioner;
    - b. Same-day induction on medications used to treat opioid use disorders;
    - c. EMS follow-up and support;
    - d. Recovery support services; and
    - e. Ensure access and delivery of Naloxone to opioid overdose survivors and any individual identified as being high risk for opioid overdose.
  - 3. The implementation plan will include the following basic components:
    - a. Patient identification and selection criteria;
    - b. Induction processes and protocols;
    - c. Linkage to Medication Assisted Therapy (MAT) processes and protocols;

- d. EMS engagement and support processes and protocols;
- e. Plans and processes to ensure access to overdose reversal medication; and
- f. Patient outcomes tracking system.
- C. Maintain routine multi-discipline community outreach with public and private organizations.
- D. Provide and document System Agency approved trainings to community partners on components of the pilot model. Per System Agency request, provide documentation supporting the training to include sign-in sheets, agendas, and other training materials.
- E. Provide the services and deliverables described in this Contract in the time and manner prescribed within the not-to-exceed amount of this Contract, as stated on Attachment B
- F. Maintain accounting records that adequately identify and support all costs incurred in the performance of this Contract.
- G. Reporting Requirements:

- 1. Submit documents identified in table below to the Substance Abuse mailbox at SubstanceAbuse.Contracts@hhsc.state.tx.us\_by the required due dates.
- 2. Submit, on monthly basis, Patient Outcome Report on the System Agency approved template.
- 3. Final Report detailing:
  - a. program design,
  - b. implementation protocols for induction, EMS follow-up, and recovery support
  - c. sustainability plan,
  - d. rates for induction, EMS follow-up, and recovery support services
  - e. aggregated data of prior submitted Patient Outcome Reports for that time period, year-to-date, and over the life of the program,
  - f. overdose training dates, locations, and number in attendance,
  - g. amount of naloxone distributed each month,
  - h. number of successful overdose reversals by the program and/or persons using the naloxone they received (if data available), and
  - i. Successes and challenges experienced within that time period.
- 4. Provide System Agency annual presentation on program implementation and outcomes.
- 5. Submit monthly invoices in CMBHS for cost incurred in the preceding month.
- 6. Submit quarterly Financial Status Report (FSR) in CMBHS for all expenses incurred in the performance of activities within this Contract.
- 7. Collect, maintain, and make available upon request, documentation for all reports required in this section of Contract as well as documentation of purchased supplies and services.
- 8. Submit reports in a format approved by System Agency.

9. If Due Date is on a weekend or holiday, the Due Date is the next business day.

Due Date	Report
15 <sup>th</sup> day of each month for the duration of Project	Item G, 2 - Patient Outcome Report
October 15 <sup>th</sup>	Item G, 3 – Final Report
September 30 <sup>th</sup>	Item G, 4 – Annual Presentation
The last day of the month proceeding the month when cost are incurred	Item G, 5 - Invoice
The last day of the month following the end of the quarter. The final FSR is due 45 days after the end of the contract term	(FSR)
15 Days from contract execution	CMBHS Security Attestation Form and List of Authorized Users
Within 45 days from contract execution	Contract Close-out

## IV. INVOICE AND PAYMENT REQUIREMENTS

- 1. Submit monthly invoices in CMBHS for utilization of funds to support the activities within the Attachment A. The monthly invoice shall represent the activities conducted in the previous month. All supportive documents supporting the invoices shall be submitted to the assigned contract manager and the Substance Abuse Contract Mailbox: SubstanceAbuse.Contracts@hhsc.state.tx.us.
- 2. Submit Financial Status Reports (FSRs) in CMBHS by the last business day of the month following the end of each quarter of the contract term. The final FSR is due within 45 days after Contract end date.

# V. CLINICAL MANAGEMENT FOR BEHAVIORAL HEALTH SERVICES (CMBHS) SYSTEM MINIMUM REQUIREMENTS

- 1. Designate a Security Administrator and a back-up Security Administrator. The Security Administrator is required to implement and maintain a system for management of user accounts/user roles to ensure that all the CMBHS user accounts are current.
- 2. Establish and maintain a security policy that ensures adequate system security and protection of confidential information.
- 3. Notify the CMBHS Help-desk within ten (10) business days of any change to the designated Security Administrator or the back-up Security Administrator.
- 4. Ensure that access to CMBHS is restricted to only authorized users. Performing Agency shall, within 24 hours, remove access to users who are no longer authorized to have access to secure data.
- 5. In addition to CMBHS Helpdesk notification, Performing Agency shall submit a signed CMBHS Security Attestation Form and a list of Grantee's employees, contracted laborers and subcontractors authorized to have access to secure data. The CMBHS Security Attestation Form shall be submitted electronically within fifteen (15) days of contract execution to the designated Substance Abuse mailbox (SubstanceAbuse.Contracts@hhsc.state.tx.us).
- 6. Document prevention, treatment, and recovery activities and services of each participant and/or patient in System Agency Clinical Management for Behavioral Health Services (CMBHS) system in accordance with the Contact and instructions provided by System Agency, unless otherwise noted. If CMBHS is unavailable, System Agency shall provide an alternative record keeping process. Grantee shall ensure the following:
  - a. Maintain all documents that require participant or staff signature in the physical record for review by System Agency.
  - b. Upload documentation that is handwritten and not transcribed into the CMBHS record.
  - c. Document the following in CMBHS (these data points are subject to change):
    - 1. Client
    - 2. Progress Note:
    - 3. Medication Order (for patients inducted onto Buprenorphine);
    - 4. Consent for Release of Information (including revoke consent when appropriate);
    - 5. Referral;
    - 6. Performance Measures;
    - 7. Screening (as needed);
    - 8. Psychoeducational Note to document group education and support group activities (as needed); and
    - 9. Administrative Note to document any other activities (as needed).
  - d. Attend System Agency training on CMBHS documentation.

## **ATTACHMENT A-1**

#### STATEMENT OF WORK SUPPLEMENTAL

## A. CONTRACT INFORMATION

Vendor ID:	1746017485
Grantee Name:	City of Round Rock
Contract Number:	HHS000508300001
Contract Type	Subrecipient
Payment Method:	Cost Reimbursement
DUNS Number:	10-274-0792
Federal Award Identification Number (FAIN)	H79TI081729
Solicitation Document:	Exempt: Governmental

## B. SERVICE AREA:

Services or activities will be provided to participants and/or clients from the following counties:

Statewide

## C. POPULATION SERVED:

Adults – Male and Female

## D. CONTACT INFORMATION

Name:	Jennifer Molenaar
Email:	Jennifer.molenaar@hhsc.state.tx.us
Telephone:	(512) 206-5153
Address:	909 W 45 <sup>th</sup> Street, Bldg 552 (MC 2058)
City/Zip:	Austin TX 78751

#### ATTACHMENT B

#### **BUDGET**

- A. Funding from the United States Health and Humans Services (HHS) and the Substance Abuse and Mental Health Services Administration (SAMSHA) for the State Targeted Response to the Opioid Crisis Grant.
- B. Match is not required using Texas Targeted Opioid Response (TTOR), State Opioid Response (SOR) funds, CFDA number 93.788
- C. Any unexpended balance associated with any other System Agency-funded contract may not be applied to this Contract.
- D. Funding

Total reimbursements will not exceed <u>\$500,000.00</u> for the period from <u>May 1, 2019</u> through September 30, 2019.

- E. System Agency Share contain funds from the Texas Targeted Opioid Response (TTOR), CFDA number 93.788.
- F. Grantee is not required to contribute Match for this Contract.
- G. Cost Reimbursement Budget
  - 1. The Cost Reimbursement budget documents all approved and allowable expenditures; Performing Agency shall *only* utilize the funding detailed in Attachment B for approved and allowable costs. If Grantee requests to utilize funds for an expense not documented on the approved budget, Grantee shall notify, in writing, the System Agency assigned contract manager and request approval prior to utilizing the funds. System Agency shall provide written notification regarding if the requested expense is approved.
  - 2. If needed, Grantee may revise the System Agency approved Cost Reimbursement budget. The requirements are as follows:
    - a. Grantee is allowed to transfer funds from the budgeted direct categories only; with the exception of the Equipment Category. Grantee may transfer up to ten (10) percent of the Fiscal Year Contract value without System Agency approval. Budget revisions exceeding the ten percent requirement require System Agency's written approval.
    - b. Grantee may request revisions to the approved Cost Reimbursement budgeted direct categories that exceed the ten (10) percent requirement stated in (G)(2)(a), by submitting a written request to the Assigned contract manager. This change is considered a minor administrative change and does not require an amendment.

- The System Agency shall provide written notification if the budget revision is approved; and the assigned Contract Manager will update CMBHS, as needed.
- c. Grantee may revise the Cost Reimbursement budget 'Equipment' and/or 'Indirect Cost' Categories, however a formal Amendment is required. Grantee shall submit to the assigned contract manager a written request to revise the budget, which includes a justification for the revisions. The assigned Contract Manager shall provide written notification stating if the requested revision is approved. If the revision is approved, the budget revision is *not* authorized and funds *cannot* be utilized until the Amendment is executed and signed by both parties.
- 3. The budgeted indirect cost amount is provisional and subject to change. The System Agency reserves the right to negotiate Grantee's indirect cost amount, which may require Grantee to provide additional supporting documentation to the assigned contract manager.

### H. The FY2019 budget information is as follows:

1. The 2019 budget are as follows:

PERSONNEL	\$0.00
FRINGE BENEFITS	\$0.00
TRAVEL	\$0.00
EQUIPMENT	\$0.00
SUPPLIES	\$250,000.00
CONTRACTUAL	\$250,000.00
OTHER	\$0.00
TOTAL DIRECT CHARGES	\$500,000.00
INDIRECT CHARGES	\$0.00
TOTAL	\$500,000.00
SYSTEM AGENCY SHARE	\$0.00
MATCH	\$0.00

#### ATTACHMENT C

## 

# RESPONSE TO EMS TASK TRACKER QUESTIONS ROUND ROCK FIRE DEPARTMENT

#### TASK ONE NEEDS ASSESSMENT

The Williamson County Mobile Outreach Team provides emergency behavioral health and crisis response services to the citizens of Williamson County. Since 2004 The Mobile Outreach Team (MOT) has served clients diagnosed with Substance Abuse Disorder and their families during times of crisis. It is our role to assess the situation and refer consumers to the most appropriate treatment available. It has always been a challenge to find treatment and recovery resources in our County, especially for uninsured persons. In 2015 and 2016 the team noted an increase in call volume related to heroin use and heroin overdoses and responded to a handful of families whose family members had died due to overdose. We found it difficult to provide accessible resources to this group of consumers and began exploring innovative or alternative methods for assisting this population. In August of 2016, representatives from MOT met Mark Kinzly of the Texas Overdose Naloxone Initiative (TONI) at the 1st annual Williamson County Overdose Awareness Day. Mr. Kinzly immediately became a remarkable resource for MOT, especially in terms of helping patients access treatment. Mr. Kinzly supplied Daniel Sledge (MOT Paramedic) with a few doses of IM naloxone in August 2016. Shortly thereafter, the MOT Director and Mr. Sledge met with the Williamson County EMS medical director, Dr. Jarvis, who offered approval and support for distribution of take-home naloxone to patients at risk of overdose. In September 2016, MOT made contact with an individual with Opioid Use Disorder in the process of release from incarceration and distributed the first dose of take-home naloxone. The team provided onthe-spot training to the patient and a friend.

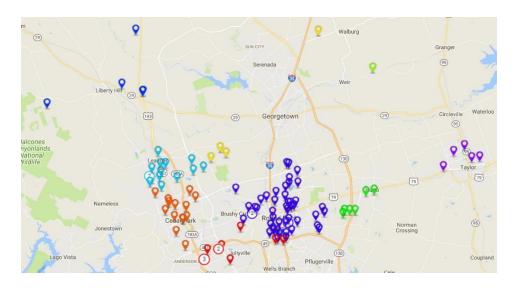
It was around this time that two medics, Julie Lahr and Anna Sessa, met with Mr. Sledge to discuss ideas on how to effectively identify patients at risk of opioid overdose and connect them to overdose education and naloxone distribution (OEND) via MOT. The three medics decided to try to run EMS reports identifying patients who were administered naloxone by EMS. EMS Medic Kirsti Elias set up the report generator for MOT to use to identify target patients.

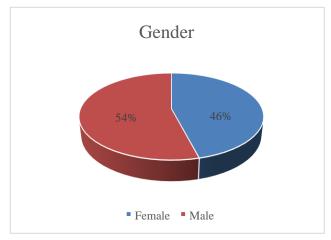
Between emergency behavioral health calls, Mr. Sledge ran naloxone reports on ESO (the EMS electronic medical record) and attempted to make contact with patients identified as being at-risk for opioid overdose. If successful at making contact and the patient consented, Mr. Sledge provided OEND to patients and any loved ones present. Additionally, Mr. Sledge used motivational interviewing techniques to engage them in patient-led conversations about reducing harm and promoting any positive change. This included sometimes linking patients to services for Substance Use Disorder, behavioral health, and medical care, as well as linking patients and families to peer support and mutual aid groups.

Mark Kinzly donated to MOT additional doses of IM naloxone, as well as doses of Evzio by Kaleo, Amphastar prefilled syringes with Intranasal Mucosal Atomization Devices, and

fentanyl testing strips. During the period (September 2016 through March 2018), there were no other services in Williamson County providing OEND to patients at risk of opioid overdose and their loved ones. MOT noted during these encounters that there was little or no knowledge of naloxone – how to use it or how to obtain it. MOT served approximately 15 families between September 2016 and March 2018.

Representation: To determine who was most at risk for overdose, MOT once again turned to EMS records for data and discovered that 41% of the overdoses in the county over the past 11 months occurred in the Round Rock area. An overview of 111 patient records showed that male adults were experiencing overdoses at a higher rate than females. Please see Wilco EMS overdose map and note that this does not include data from Georgetown Fire Department and therefore excludes the Georgetown area.





#### **TASKS TWO and THREE**

#### INTERVENTION AND IMPLEMENTATION PLAN

Patients are identified by 911/EMS/FD First Responders during an opioid overdose call. If the patient is medically clear to forego transport to an emergency department, the responding EMS Medic Unit requests an MM Unit (Medic and Mental Health Specialist) to join the active call for service. The MM unit then arrives, assesses the patient, offers treatment if indicated, and provides a rescue kit and training if appropriate.

If the patient is transported to an Emergency Department by EMS, the clinical assessment, offer of treatment, and naloxone rescue kit will be offered to the patient at the Emergency Department or on a follow-up visit to the home by the team within 7 days after the initial overdose.

If the patient meets criteria for Opioid Use Disorder and has no other acute medical needs, the patient is offered Medication Assisted Treatment (MAT) and Peer Support Services. If the patient is not interested in treatment or recovery supports, the MM team requests permission to continue to followup with the patient in an attempt to engage the patient in recovery and support services over time.

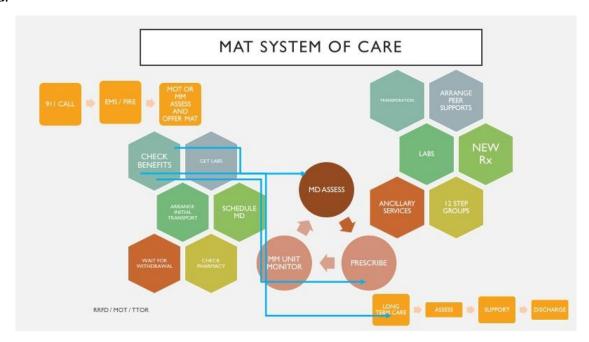
If the patient chooses to access MAT, the MM team contacts the Data Waived MAT physician at the Williamson County and Cities Health District (WCCHD) or a private provider with immediate intake availability. If the patient is enrolled with a private provider, the MM Team will transfer care and followup with the patient if requested by both the provider and the patient. If the patient is uninsured or unable to access care, the MM Team and the WCCHD physician review the patient's medical and substance use history, and the physician determines if lab work is indicated. If so, the MM unit transports the patient to an approved lab and then to WCCHD for additional medical assessment and discussion of MAT induction. The goal is to provide same-day induction to buprenorphine if at all possible.

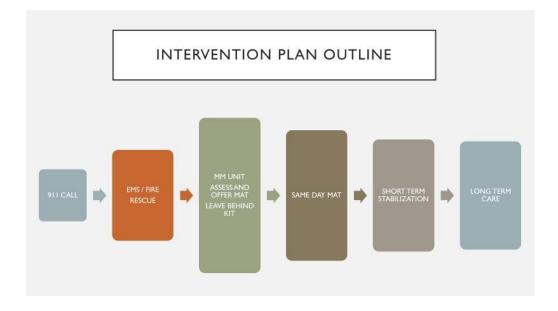
Once at WCCHD, the patient is met by the MAT Data Waived physician and support staff. During this visit a medical history is obtained and the patient is examined. If there are any acute medical needs discovered during this exam, the patient is referred out to the most appropriate medical provider. If not, MAT, symptoms and risks of withdrawal, the follow-up process, and the plan for ongoing care are fully explained to the patient and consent is obtained. The physician, the patient, and the MM Team then review the induction process and timing of the first MAT dose and the prescription is given to the patient. It is anticipated that most patients will be prescribed buprenorphine. The MM Team then transports the patient to the pharmacy and if needed, purchases the medication using Williamson County Emergency Services flex funding. The patient is then transported home with a clear plan of induction, knowledge of the Clinical Opiate Withdrawal Scale (COWS), and how to contact the team with questions or concerns. Any social service, behavioral health, or minor medical needs are also addressed or discussed. A Peer Support Specialist is introduced during this process and ideally will meet with the team and the patient during this stage of intervention. If not during the initial intervention or induction, then as soon as possible.

All instructions for MAT are reviewed by the patient and when medically appropriate (according to COWS), the first dose of medication is ingested. The MM team then follows-up with the patient face-to face every day until the patient is medically stable (as determined by the WCCHD physician in concert with the MM Paramedic). The team may employ telemedicine to communicate with the WCCHD physician and may also bring the patient to the clinic if needed. The Paramedic is responsible for checking the patient's vital signs, monitoring the patient for signs and symptoms of complicated withdrawal, and communicating daily with the WCCHD physician. The Peer Support Specialist provides support and access to community-based services throughout this process and is available by phone or text around the clock. The Mental Health Specialist provides crisis counseling, referrals for behavioral health care, and facilitates access to social services and benefits. Because this is a new treatment model for WCCHD physician, she may obtain consultation from a national MAT subject matter expert to review protocols and dosages on a case by case basis. Dr. Jarvis, the Medical Director for Williamson County Emergency Medical Services, will provide medical oversight for the Paramedics providing MAT follow-up services. Please see attached COWS Scale for reference.

Once the patient has stabilized, the team turns its efforts to facilitating admission to long-term care, preferably to an Office-Based Opioid Treatment (OBOT) center. The MM Team and Peer Support Specialist are tasked with shepherding the patient through the oftentimes complex and frustrating SUD treatment admission process and will provide emotional and logistical support throughout.

After the patient is enrolled in and successfully attending long-term care, the MM Team meets with the patient with less frequency and discharges the patient when all involved (the WCCHD physician, the patient, the MM Team, and the Peer Support Specialist) agree that transfer of care is complete. The patient understands that he or she may contact the team for reengagement if needed.





All patients and their loved-ones, family members, friends, and/or roommates are offered naloxone rescue kits which include gloves, CPR mask, instructions, resource materials, and fentanyl testing strips if available, and overdose response training whether they enroll in treatment services or not. The MM Team will run EMS naloxone and overdose reports each week in addition to responding to 911 overdose calls to ensure that patients are contacted and offered services and rescue medication. The MM Team will provide home/field visits to patients to provide naloxone rescue kits. At least once a month during the grant period, the team will participate in community events to provide outreach, overdose response training, and rescue kits to the community at large. The team will also collaborate with all area first responder agencies, local prevention and intervention organizations, recovery groups, schools, and hospitals to coordinate the distribution of overdose reversal medication. Round Rock Fire Department will also provide education to all First Responder Advanced Providers regarding Substance Use Disorder and opioid overdose response. The goal is to support harm reduction at all levels of intervention and engagement.

#### PATIENT OUTCOMES

The MM Team will track the number of

- patients offered overdose rescue kits and training
- patients assessed for Opioid Use Disorder
- patients offered Medication Assisted Treatment
- patients enrolled in Medication Assisted Treatment
- patients offered Peer Recovery Services
- patients enrolled in Peer Recovery Services
- patients enrolled in long term treatment
- rate of overdose post MM Team involvement for all patient groups (enrolled or assessed)

HHSC Uniform Terms and Conditions Version 2.14 Published and Effective: September 1, 2017 Responsible Office: Chief Counsel



Health and Human Services Commission
HHSC Uniform Terms and Conditions Local Governmental Body
Version 2.14

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#### ARTICLE I DEFINITIONS AND INTERPRETIVE PROVISIONS

#### 1.01 Definitions

As used in this Contract, unless the context clearly indicates otherwise or defined in the Signature Document, the following terms and conditions have the meanings assigned below:

"Amendment" means a written agreement, signed by the parties hereto, which documents changes to the Contract other than those permitted by Technical Guidance Letters, as herein defined.

"Attachment" means documents, terms, conditions, or additional information physically added to this Contract following the execution page or included by reference, as if physically, within the body of this Contract.

"Contract" means the Signature Document, these Uniform Terms and Conditions, along with any Attachments, and any Amendments, purchase orders, or Technical Guidance Letters that may be issued by the System Agency, to be incorporated by reference herein for all purposes if issued.

"<u>Deliverables</u>" means any item, report, data, document, photograph, or other submission required to be delivered under the terms of this Contract, in whatever form.

"Effective Date" means the date agreed to by the Parties as the date on which the Contract takes effect.

"<u>Federal Assurances</u>" means Standard Form 424B (Rev. 7-97), as prescribed by OMB Circular A-102 (non-construction projects); or Standard Form 424D (Rev. 7-97), as prescribed by OMB Circular A-102 (construction projects).

"<u>Federal Certifications</u>" means U.S. Department of Commerce Form CD-512 (12-04), "Certifications Regarding Lobbying – Lower Tier Covered Transactions."

"Federal Fiscal Year" means the period beginning October 1 and ending September 30 each year, which is the annual accounting period for the United States government.

"GAAP" means Generally Accepted Accounting Principles.

"GASB" means the Governmental Accounting Standards Board.

"Health and Human Services Commission" or "HHSC" means the administrative agency established under Chapter 531, Texas Government Code or its designee.

"Intellectual Property" means patents, rights to apply for patents, trademarks, trade names, service marks, domain names, copyrights and all applications and worldwide registration of such, schematics, industrial models, inventions, know-how, trade secrets, computer software programs, and other intangible proprietary information.

"Local Government" means the Party to this Contract that meets the definition of this term under Tex. Gov't Code § 791.003(4).

"Parties" means the System Agency and Local Government, collectively.

"Party" means either the System Agency or Performing Agency, individually.

"Project" means the goods and/or Services described in the Signature Document or an Attachment to this Contract.

"Public Information Act" or "PIA" means Chapter 552 of the Texas Government Code.

"Services" means the tasks, functions, and responsibilities assigned and delegated to Local Government under the Contract.

"Signature Document" means the document executed by both Parties that specifically sets forth all of the documents that constitute the Contract.

"System Agency" means HHSC or any of the agencies of the State of Texas that are overseen by HHSC under authority granted under State law and the officers, employees, and designees of those agencies. These agencies include: HHSC and the Department of State Health Services.

"State Fiscal Year" means the period beginning September 1 and ending August 31 each year, which is the annual accounting period for the State of Texas.

"State of Texas Textravel" means Texas Administrative Code, Title 34, Part 1, Chapter 5, Subchapter C, Section 5.22, relative to travel reimbursements under this Contract, if any.

"Subcontractor" means an individual or business that performs part or all of the obligations of Local Government under this Contract.

"Technical Guidance Letter" or "TGL" means an instruction, clarification, or interpretation of the requirements of the Contract, issued by the System Agency to the Local Government.

"Work" means all Services to be performed, goods to be delivered, and any appurtenant actions performed and items produced, conceived, or developed, including Deliverables.

#### 1.02 Interpretive Provisions

- A. The meanings of defined terms are equally applicable to the singular and plural forms of the defined terms.
- B. The words "hereof," "herein," "hereunder," and similar words refer to this Contract as a whole and not to any particular provision, section, Attachment, or schedule of this Contract unless otherwise specified.
- C. The term "including" is not limiting and means "including without limitation" and, unless otherwise expressly provided in this Contract, (i) references to contracts (including this Contract) and other contractual instruments shall be deemed to include all subsequent Amendments and other modifications thereto, but only to the extent that such Amendments and other modifications are not prohibited by the terms of this Contract, and (ii) references to any statute or regulation are to be construed as including all statutory and regulatory provisions consolidating, amending, replacing, supplementing, or interpreting the statute or regulation.
- D. Any references to "sections," "appendices," or "attachments" are references to sections, appendices, or attachments of the Contract.
- E. Any references to agreements, contracts, statutes, or administrative rules or regulations in the Contract are references to these documents as amended, modified, or supplemented from time to time during the term of the Contract.

- F. The captions and headings of this Contract are for convenience of reference only and shall not affect the interpretation of this Contract.
- G. All Attachments within this Contract, including those incorporated by reference, and any Amendments are considered part of the terms of this Contract.
- H. This Contract may use several different limitations, regulations, or policies to regulate the same or similar matters. All such limitations, regulations, and policies are cumulative and each shall be performed in accordance with its terms.
- I. Unless otherwise expressly provided, reference to any action of the System Agency or by the System Agency by way of consent, approval, or waiver shall be deemed modified by the phrase "in its sole discretion."
- J. Time is of the essence in this Contract.

#### ARTICLE II CONSIDERATION

#### 2.01 Expenses

Except as otherwise provided in the Contract, no ancillary expenses incurred by the Local Government in connection with its provision of the Services or Deliverables will be reimbursed by the System Agency. Ancillary expenses include, but are not limited to costs associated with transportation, delivery, and insurance for each Deliverable.

When the reimbursement of travel expenses is authorized by the Contract, all such expenses shall be reimbursed in accordance with the rates set by the State of Texas *Textravel*.

#### 2.02 Funding

- A. This Contract shall not be construed as creating any debt on behalf of the State of Texas or the System Agency in violation of Article III, Section 49, of the Texas Constitution. In compliance with Article VIII, Section 6 of the Texas Constitution, it is understood that all obligations of the System Agency hereunder are subject to the availability of state funds. If such funds are not appropriated or become unavailable, this Contract may be terminated. In that event, the Parties shall be discharged from further obligations, subject to the equitable settlement of their respective interests, accrued up to the date of termination.
- B. Furthermore, any claim by Local Government for damages under this Contract may not exceed the amount of funds appropriated for payment, but not yet paid to Local Government, under the annual budget in effect at the time of the breach. Nothing in this provision shall be construed as a waiver of sovereign immunity.
- C. This Contract is contingent upon the availability of sufficient and adequate funds. If funds become unavailable through lack of appropriations, budget cuts, transfer of funds between programs or agencies, amendment of the Texas General Appropriations Act, agency consolidation, or any other disruptions of current funding for this Contract, the System Agency may restrict, reduce, or terminate funding under this Contract. This Contract is also subject to immediate cancellation or termination, without penalty to the System Agency, if sufficient and adequate funds are not available. Contractor will have no right of action against the System Agency if the

System Agency cannot perform its obligations under this Contract as a result of lack of funding for any activities or functions contained within the scope of this Contract. In the event of cancellation or termination under this Section, the System Agency shall not be required to give notice and shall not be liable for any damages or losses caused or associated with such termination or cancellation.

#### ARTICLE III WARRANTY, AFFIRMATIONS, ASSURANCES AND CERTIFICATIONS

#### 3.01 Federal Assurances

Local Government further certifies that, to the extent Federal Assurances are incorporated into the Contract under the Signature Document, the Federal Assurances have been reviewed and that Local Government is in compliance with each of the requirements reflected therein.

#### 3.02 Federal Certifications

Local Government further certifies, to the extent Federal Certifications are incorporated into the Contract under the Signature Document, that the Federal Certifications have been reviewed, and that Local Government is in compliance with each of the requirements reflected therein. In addition, Local Government certifies that it is in compliance with all applicable federal laws, rules, or regulations, as they may pertain to this Contract.

#### ARTICLE IV INTELLECTUAL PROPERTY

#### 4.01 Intellectual Property

- A. To the extent any Work results in the creation of Intellectual Property, all right, title, and interest in and to such Intellectual Property shall vest in the System Agency upon creation and shall be deemed to be a "work made for hire" and made in the course of the services rendered pursuant to this Contract.
- B. To the extent that title to any such Intellectual Property may not by law vest in the System Agency, or such Intellectual Property may not be considered a "work made for hire," all rights, title, and interest therein are hereby irrevocably assigned to the System Agency. The System Agency shall have the right to obtain and to hold in its name any and all patents, copyrights, trademarks, service marks, registrations, or such other protection as may be appropriate to the subject matter, including extensions and renewals thereof.
- C. Local Government must give the System Agency and the State of Texas, as well as any person designated by the System Agency or the State of Texas, all assistance required to perfect the rights defined herein without any charge or expense beyond the stated amount payable to Local Government for the services authorized under this Contract.

#### ARTICLE V RECORDS, AUDIT, AND DISCLOSURE

#### 5.01 Access to records, books, and documents

In addition to any right of access arising by operation of law, Local Government and any of Local Government's affiliate or subsidiary organizations, or Subcontractors shall permit the System Agency or any of its duly authorized representatives, as well as duly authorized federal, state or local authorities, unrestricted access to and the right to examine any site where business is conducted or Services are performed, and all records, which includes but is not limited to financial, client and patient records, books, papers or documents related to this Contract. If the Contract includes federal funds, federal agencies that shall have a right of access to records as described in

this section include: the federal agency providing the funds, the Comptroller General of the United States, the General Accounting Office, the Office of the Inspector General, and any of their authorized representatives. In addition, agencies of the State of Texas that shall have a right of access to records as described in this section include: the System Agency, HHSC, HHSC's contracted examiners, the State Auditor's Office, the Texas Attorney General's Office, and any successor agencies. Each of these entities may be a duly authorized authority. If deemed necessary by the System Agency or any duly authorized authority, for the purpose of investigation or hearing, Local Government shall produce original documents related to this Contract. The System Agency and any duly authorized authority shall have the right to audit billings both before and after payment, and all documentation that substantiates the billings. Local Government shall include this provision concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

#### 5.02 Response/compliance with audit or inspection findings

- A. At Local Government's sole expense, Local Government must take action to ensure its or a Subcontractor's compliance with a correction of any finding of noncompliance with any law, regulation, audit requirement, or generally accepted accounting principle relating to the Services and Deliverables or any other deficiency contained in any audit, review, or inspection conducted under the Contract. Whether Local Government's action corrects the noncompliance shall be solely the decision of the System Agency.
- B. As part of the Services, Local Government must provide to HHSC upon request a copy of those portions of Local Government's and its Subcontractors' internal audit reports relating to the Services and Deliverables provided to the State under the Contract.

#### 5.03 SAO Audit

Local Government understands that acceptance of funds directly under the Contract or indirectly through a Subcontract under the Contract acts as acceptance of the authority of the State Auditor's Office (SAO), or any successor agency, to conduct an audit or investigation in connection with those funds. Under the direction of the legislative audit committee, an entity that is the subject of an audit or investigation by the SAO must provide the SAO with access to any information the SAO considers relevant to the investigation or audit. Local Government agrees to cooperate fully with the SAO or its successor in the conduct of the audit or investigation, including providing all records requested. Local Government will ensure that this clause concerning the authority to audit funds received indirectly by Subcontractors through Local Government and the requirement to cooperate is included in any Subcontract it awards.

#### 5.04 Recapture of Funds

The System Agency may withhold all or part of any payments to Local Government to offset overpayments made to the Local Government. Overpayments as used in this Section include payments (i) made by the System Agency that exceed the maximum allowable rates; (ii) that are not allowed under applicable laws, rules, or regulations; or (iii) that are otherwise inconsistent with this Contract, including any unapproved expenditures. Local Government understands and agrees that it shall be liable to the System Agency for any costs disallowed pursuant to financial and compliance audit(s) of funds received under this Contract. Local Government further understands and agrees that reimbursement of such disallowed costs shall be paid by Local Government from funds which were not provided or otherwise made available to Local Government under this Contract.

#### 5.05 Public Information and Confidentiality

Information related to the performance of this Contract may be subject to the Public Information Act and will be withheld from public disclosure or released to the public only in accordance therewith. Local Government shall make any information required under the Public Information Act available to the System Agency in portable document file (".pdf") format or any other format agreed between the Parties.

To the extent permitted by law, Local Government and the System Agency agree to keep all information confidential, in whatever form produced, prepared, observed, or received by Local Government or the System Agency. The provisions of this section remain in full force and effect following termination or cessation of the services performed under this Contract.

#### 5.06 Data Security

Each Party and its Subcontractors will maintain reasonable and appropriate administrative, physical, and technical safeguards to ensure the integrity and confidentiality of information exchanged in the performance of services pursuant to this Contract and protect against any reasonably anticipated threats or hazards to the security or integrity of the information and unauthorized use or disclosure of the information in accordance with applicable federal and state laws, rules, and regulations.

Upon notice, either Party will provide, or cause its subcontractors and agents to provide, the other Party or its designee prompt access to any information security records, books, documents, and papers that relate to services provided under this Contract.

#### ARTICLE VI CONTRACT MANAGEMENT AND EARLY TERMINATION

#### 6.01 Contract Management

To ensure full performance of the Contract and compliance with applicable law, the System Agency may take actions including:

- A. suspending all or part of the Contract;
- B. requiring the Local Government to take specific corrective actions in order to remain in compliance with term of the Contract;
- C. recouping payments made to the Local Government found to be in error;
- D. suspending and/or limiting any services and placing conditions on any such suspensions and/or limitations of services;
- E. imposing any other remedies authorized under this Contract; and
- F. imposing any other remedies, sanctions or penalties permitted by federal or state statute, law, regulation, rule.

#### 6.02 Termination for Convenience

The System Agency may terminate the Contract at any time when, in its sole discretion, the System Agency determines that termination is in the best interests of the State of Texas. The termination will be effective on the date specified in HHSC's notice of termination.

#### 6.03 Termination for Cause

The System Agency will have the right to terminate the Contract in whole or in part if the System Agency determines, at its sole discretion, that Local Government has materially breached the Contract or has failed to adhere to any laws, ordinances, rules, regulations or orders of any public authority having jurisdiction and such violation prevents or substantially impairs performance of Local Government's duties under the Contract.

#### 6.04 Equitable Settlement

Any early termination under this Article shall be subject to the equitable settlement of the respective interests of the Parties up to the date of termination.

#### ARTICLE VII MISCELLANEOUS PROVISIONS

#### 7.01 Technical Guidance Letters

In the sole discretion of the System Agency, and in conformance with federal and state law, the System Agency may issue instructions, clarifications, or interpretations as may be required during Work performance in the form of a Technical Guidance Letter. A TGL must be in writing, and may be delivered by regular mail, electronic mail, or facsimile transmission. Any TGL issued by the System Agency shall be incorporated into the Contract by reference herein for all purposes when it is issued.

#### 7.02 Survivability

All obligations and duties of the Local Government not fully performed as of the expiration or termination of this Contract will survive the expiration or termination of the Contract.

#### 7.03 No Waiver

Neither failure to enforce any provision of this Contract nor payment for services provided under it constitute waiver of any provision of the Contract.

#### 7.04 Standard Terms and Conditions

- A. In the performance of this Contract, each Party shall comply with all applicable federal, state, and local laws, ordinances, and regulations. Each Party shall make itself familiar with and at all times shall observe and comply with all federal, state, and local laws, ordinances, and regulations that in any manner affect performance under this Contract. Each Party will be deemed to have knowledge of all applicable laws and regulations and be deemed to understand them.
- B. All records relevant to this Contract shall be retained for a minimum of seven (7) years. The period of retention begins at the date of final payment by the System Agency, or from the date of termination of the Contract, whichever is later. The period of retention shall be extended for a period reasonably necessary to complete an audit or to complete any administrative proceeding or litigation that may ensue.
- C. The System Agency shall own, and Local Government hereby assigns to the System Agency, all right, title, and interest in all tangible Work.
- D. Local Government shall keep and maintain under GAAP or GASB, as applicable, full, true, and complete records necessary to fully disclose to the System Agency, the Texas

State Auditor's Office, the United States Government, and/or their authorized representatives sufficient information to determine compliance with the terms and conditions of this Contract and all state and federal rules, regulations, and statutes.

- E. This Contract and the rights and obligations of the Parties hereto shall be governed by, and construed according to, the laws of the State of Texas, exclusive of conflicts of law provisions. Venue of any suit brought under this Contract shall be in a court of competent jurisdiction in Travis County, Texas. Local Government irrevocably waives any objection, including any objection to personal jurisdiction or the laying of venue or based on the grounds of forum non conveniens, which it may now or hereafter have to the bringing of any action or proceeding in such jurisdiction in respect of this Contract or any document related hereto. NOTHING IN THIS SECTION SHALL BE CONSTRUED AS A WAIVER OF SOVEREIGN IMMUNITY BY THE SYSTEM AGENCY.
- F. If any provision contained in this Contract is held to be unenforceable by a court of law or equity, this Contract shall be construed as if such provision did not exist and the non-enforceability of such provision shall not be held to render any other provision or provisions of this Contract unenforceable.
- G. Except with respect to the obligation of payments under this Contract, if either of the Parties, after a good faith effort, is prevented from complying with any express or implied covenant of this Contract by reason of war; terrorism; rebellion; riots; strikes; acts of God; any valid order, rule, or regulation of governmental authority; or similar events that are beyond the control of the affected Party (collectively referred to as a "Force Majeure"), then, while so prevented, the affected Party's obligation to comply with such covenant shall be suspended, and the affected Party shall not be liable for damages for failure to comply with such covenant. In any such event, the Party claiming Force Majeure shall promptly notify the other Party of the Force Majeure event in writing and, if possible, such notice shall set forth the extent and duration thereof. The Party claiming Force Majeure shall exercise due diligence to prevent, eliminate, or overcome such Force Majeure event where it is possible to do so and shall resume performance at the earliest possible date. However, if non-performance continues for more than thirty (30) days, the System Agency may terminate this Contract immediately upon written notification to Local Government.
- H. This Contract, its integrated Attachment(s), and any purchase order issued in conjunction with this Contract constitute the entire agreement of the Parties and are intended as a complete and exclusive statement of the promises, representations, negotiations, discussions, and other agreements that may have been made in connection with the subject matter hereof. Any additional or conflicting terms in such Attachment(s) and/or purchase order shall be harmonized with this Contract to the extent possible. Unless such integrated Attachment or purchase order specifically displays a mutual intent to amend a particular part of this Contract, general conflicts in language shall be construed consistently with the terms of this Contract.

- I. Neither party shall assign or subcontract the whole nor any part of the contract, including any right or duty required under it, without the other party's prior written consent. Any assignment made contrary to this shall be void.
- J. This Contract may be executed in any number of counterparts, each of which shall be an original, and all such counterparts shall together constitute but one and the same Contract. If the Contract is not executed by the System Agency within thirty (30) days of execution by the other Party, this Contract shall be null and void.
- K. Pursuant to Chapter 2259 of the Texas Government Code entitled, "Self-Insurance by Governmental Units," Each Party is self-insured and, therefore, is not required to purchase insurance.

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# Attachment E Special Conditions



Health and Human Services Commission
Special Conditions
Version 1.1

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#### **HHSC SPECIAL CONDITIONS**

The terms and conditions of these Special Conditions are incorporated into and made a part of the Contract. Capitalized items used in these Special Conditions and not otherwise defined have the meanings assigned to them in HHSC Grantee Uniform Terms and Conditions -- Version 2.14

## ARTICLE I. SPECIAL DEFINITIONS

"Conflict of Interest" means a set of facts or circumstances, a relationship, or other situation under which Grantee, a Subcontractor, or individual has past, present, or currently planned personal or financial activities or interests that either directly or indirectly: (1) impairs or diminishes the Grantee's, or Subcontractor's ability to render impartial or objective assistance or advice to the HHSC; or (2) provides the Grantee or Subcontractor an unfair competitive advantage in future HHSC procurements.

"Grantee Agents" means Grantee's representatives, employees, officers, as well as any contractor or subgrantee's employees, contractors, officers, principals and agents.

"Custom Software" means Software developed as a Deliverable or in connection with the Agreement.

"Data Use Agreement" means the agreement incorporated into the Contract to facilitate creation, receipt, maintenance, use, disclosure or access to Confidential Information.

**"Federal Financial Participation"** is a program that allows states to receive partial reimbursement for activities that meet certain objectives of the federal government. It is also commonly referred to as the Federal Medical Assistance Percentage (FMAP).

"Item of Noncompliance" means Grantee's acts or omissions that: (1) violate a provision of the Contract; (2) fail to ensure adequate performance of the Project; (3) represent a failure of Grantee to be responsive to a request of HHSC relating to the Project under the Contract.

"Minor Administrative Change" refers to a change to the Contract that does not increase the fees or term and done in accordance with Section Section 4.01 of these Special Conditions.

"Confidential System Information" means any communication or record (whether oral, written, electronically stored or transmitted, or in any other form) provided to or made available to Grantee; or that Grantee may create, receive, maintain, use, disclose or have access to on behalf of HHSC or through performance of the Project, which is not designated as Confidential Information in aData Use Agreement.

"State" means the State of Texas and, unless otherwise indicated or appropriate, will be interpreted to mean HHSC and other agencies of the State of Texas that may participate in the administration of HHSC Programs; provided, however, that no provision will be interpreted to include any entity other than HHSC as the contracting agency.

"Software" means all operating system and applications software used or created by Grantee to perform the work under the Contract.

"Third Party Software" refers to software programs or plug-ins developed by companies or individuals other than Grantee which are used in performance of the Project. It does not include items which are ancillary to the performance of the Project, such as internal systems of Grantee which were deployed by Grantee prior to the Contract and not procured to perform the Project.

"UTC" means HHSC's Uniform Terms and Conditions -Local Government Body- Version 2.14

#### ARTICLE II. GRANTEES PERSONNEL

#### **Section 2.01 QUALIFICATIONS**

Grantee agrees to maintain the organizational and administrative capacity and capabilities proposed in its response to the Solicitation, as modified, to carry out all duties and responsibilities under the Contract. Grantee Agents assigned to perform the duties and responsibilities under the Contract must be and remain properly trained and qualified for the functions they are to perform. Notwithstanding the transfer or turnover of personnel, Grantee remains obligated to perform all duties and responsibilities under the Contract without degradation and in strict accordance with the terms of the Contract.

#### Section 2.02 CONDUCT AND REMOVAL

While performing the Project, Grantee Agents must comply with applicable Contract terms, State and federal rules, regulations, HHSC's policies, and HHSC's requests regarding personal and professional conduct; and otherwise conduct themselves in a businesslike and professional manner.

If HHSC determines in good faith that a particular Grantee Agent is not conducting himself or herself in accordance with the terms of the Contract, HHSC may provide Grantee with notice and documentation regarding its concerns. Upon receipt of such notice, Grantee must promptly investigate the matter and, at HHSC's election, take appropriate action that may include removing the Grantee Agent from performing the Project.

## ARTICLE III. CONFIDENTIALITY

#### Section 3.01 CONFIDENTIAL SYSTEM INFORMATION

HHSC prohibits the unauthorized disclosure of Other Confidential Information. Grantee and all Grantee Agents will not disclose or use any Other Confidential Information in any manner except as is necessary for the Project or the proper discharge of obligations and securing of rights under the Contract. Grantee will have a system in effect to protect Other Confidential Information. Any

disclosure or transfer of Other Confidential Information by Grantee, including information requested to do so by HHSC, will be in accordance with the Contract. If Grantee receives a request for Other Confidential Information, Grantee will immediately notify HHSC of the request, and will make reasonable efforts to protect the Other Confidential Information from disclosure until further instructed by the HHSC.

Grantee will notify HHSC promptly of any unauthorized possession, use, knowledge, or attempt thereof, of any Other Confidential Information by any person or entity that may become known to Grantee. Grantee will furnish to HHSC all known details of the unauthorized possession, use, or knowledge, or attempt thereof, and use reasonable efforts to assist HHSC in investigating or preventing the reoccurrence of any unauthorized possession, use, or knowledge, or attempt thereof, of Other Confidential Information.

HHSC will have the right to recover from Grantee all damages and liabilities caused by or arising from Grantee or Grantee Agents' failure to protect HHSC's Confidential Information as required by this section.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE UTC, Grantee WILL INDEMNIFY AND HOLD HARMLESS HHSC FROM ALL DAMAGES, COSTS, LIABILITIES, AND EXPENSES (INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS' FEES AND COSTS) CAUSED BY OR ARISING FROM Grantee OR Grantee AGENTS FAILURE TO PROTECT OTHER CONFIDENTIAL INFORMATION. Grantee WILL FULFILL THIS PROVISION WITH COUNSEL APPROVED BY HHSC.

## ARTICLE IV. <u>MISCELLANEOUS PROVISIONS</u>

#### Section 4.01 MINOR ADMINISTRATIVE CHANGES

HHSC's designee, referred to as the Contract Manager, Project Sponsor, or other equivalent, in the Contract, is authorized to provide written approval of mutually agreed upon Minor Administrative Changes to the Project or the Contract that do not increase the fees or term. Changes that increase the fees or term must be accomplished through the formal amendment procedure, as set forth in the UTC. Upon approval of a Minor Administrative Change, HHSC and Grantee will maintain written notice that the change has been accepted in their Contract files.

#### **Section 4.02 CONFLICTS OF INTEREST**

Grantee warrants to the best of its knowledge and belief, except to the extent already disclosed to HHSC, there are no facts or circumstances that could give rise to a Conflict of Interest and further that Grantee or Grantee Agents have no interest and will not acquire any direct or indirect interest that would conflict in any manner or degree with their performance under the Contract. Grantee will, and require Grantee Agents, to establish safeguards to prohibit Contract Agents from using their positions for a purpose that constitutes or presents the appearance of personal or organizational Conflict of Interest, or for personal gain. Grantee and Grantee Agents will operate with complete independence and objectivity without actual, potential or apparent Conflict of Interest with respect to the activities conducted under the Contract.

Grantee agrees that, if after Grantee's execution of the Contract, Grantee discovers or is made aware of a Conflict of Interest, Grantee will immediately and fully disclose such interest in writing to HHSC. In addition, Grantee will promptly and fully disclose any relationship that might be perceived or represented as a conflict after its discovery by Grantee or by HHSC as a potential conflict. HHSC reserves the right to make a final determination regarding the existence of Conflicts of Interest, and Grantee agrees to abide by HHSC's decision.

If HHSC determines that Grantee was aware of a Conflict of Interest and did not disclose the conflict to HHSC, such nondisclosure will be considered a material breach of the Contract. Furthermore, such breach may be submitted to the Office of the Attorney General, Texas Ethics Commission, or appropriate State or federal law enforcement officials for further action.

#### **Section 4.03 FLOW DOWN PROVISIONS**

Grantee must include any applicable provisions of the Contract in all subcontracts based on the scope and magnitude of work to be performed by such Subcontractor. Any necessary terms will be modified appropriately to preserve the State's rights under the Contract.

## ARTICLE V. DSHS LEGACY PROVISIONS

#### Section 5.01 NOTICE OF CRIMINAL ACTIVITY AND DISCIPLINARY ACTIONS

(a) Grantee shall immediately report in writing to their contract manager when Grantee has knowledge or any reason to believe that they or any person with ownership or

# controlling interest in the organization/business, or their agent, employee, subcontractor or volunteer that is providing services under this Contract has:

- Engaged in any activity that could constitute a criminal offense equal to or greater than a Class A misdemeanor or grounds for disciplinary action by a state or federal regulatory authority; or
- Been placed on community supervision, received deferred adjudication, or been indicted for or convicted of a criminal offense relating to involvement in any financial matter, federal or state program or felony sex crime.
- (b) Grantee shall not permit any person who engaged, or was alleged to have engaged, in any activity subject to reporting under this section to perform direct client services or have direct contact with clients, unless otherwise directed in writing by the System Agency.

#### Section 5.02 NOTICE OF IRS OR TWC INSOLVENCY

Grantee shall notify in writing their assigned contract manager their insolvency, incapacity or outstanding unpaid obligations to the Internal Revenue Service (IRS) or Texas Workforce Commission within five days of the date of becoming aware of such.

#### Section 5.03 EDUCATION TO PERSONS IN RESIDENTIAL FACILITIES

Grantee shall ensure that all persons, who are housed in System Agency licensed or funded residential facilities and are 22 years of age or younger, have access to educational services as required by Texas Education Code § 29.012.

Grantee shall notify the local education agency or local early intervention program as prescribed by this Section not later than the third calendar day after the date a person who is 22 years of age or younger is placed in Grantee's residential facility

#### **Section 5.04 DISASTER SERVICES**

In the event of a local, state, or federal emergency, including natural, man- made, criminal, terrorist, and/or bioterrorism events, declared as a state disaster by the Governor, or a federal disaster by the appropriate federal official, Grantee may be called upon to assist the System Agency in providing the following services:

a. Community evacuation;

- b. Health and medical assistance;
- c. Assessment of health and medical needs:
- d. Health surveillance;
- e. Medical care personnel;
- f. Health and medical equipment and supplies;
- g. Patient evacuation:
- h. In-hospital care and hospital facility status;
- i. Food, drug and medical device safety;
- i. worker health and safety;
- k. Mental health and substance abuse;
- 1. Public health information;
- m. Vector control and veterinary services; and
- n. Victim identification and mortuary services.

## Section 5.05 CONSENT BY NON-PARENT OR OTHER STATE LAW TO MEDICAL CARE OF A MINOR

Unless a federal law applies, before a Grantee or its subcontractor can provide medical, dental, psychological or surgical treatment to a minor without parental consent, informed consent must be obtained as required by Texas Family Code Chapter 32.

#### Section 5.06 TELEMEDICINE /TELEPSYCHIATRY MEDICAL SERVICES

If Grantee or its subcontractor uses telemedicine/telepsychiatry, these services shall be in accordance with the Grantee's written procedures. Grantee must use a protocol approved by Grantee's medical director and equipment that complies with the System Agency equipment standards, if applicable. Grantee's procedures for providing telemedicine service must include the following requirements:

- a. Clinical oversight by Grantee's medical director or designated physician responsible for medical leadership;
- b. Contraindication considerations for telemedicine use;
- c. Qualified staff members to ensure the safety of the individual being served by telemedicine at the remote site:
- d. Safeguards to ensure confidentiality and privacy in accordance with state and federal laws;
- e. Use by credentialed licensed providers providing clinical care within the scope of their licenses:
- f. Demonstrated competency in the operations of the system by all staff members who are involved in the operation of the system and provision of the services prior to initiating the protocol;
- g. Priority in scheduling the system for clinical care of individuals;
- h. Quality oversight and monitoring of satisfaction of the individuals served; and
- i. Management of information and documentation for telemedicine services that ensures timely access to accurate information between the two sites. Telemedicine Medical

Services does not include chemical dependency treatment services provided by electronic means under 25 Texas Administrative Code Rule § 448.911.

### Section 5.07 Services and Information for Persons with Limited English Proficiency

- a. Grantee shall take reasonable steps to provide services and information both orally and in writing, in appropriate languages other than English, to ensure that persons with limited English proficiency are effectively informed and can have meaningful access to programs, benefits and activities.
- b. Grantee shall identify and document on the client records the primary language/dialect of a client who has limited English proficiency and the need for translation or interpretation services and shall not require a client to provide or pay for the services of a translator or interpreter.
- c. Grantee shall make every effort to avoid use of any persons under the age of 18 or any family member or friend of the client as an interpreter for essential communications with a client with limited English proficiency unless the client has requested that person and using the person would not compromise the effectiveness of services or violate the client's confidentiality and the client is advised that a free interpreter is available.

#### Section 5.08 THIRD PARTY PAYORS

Except as provided in this Contract, Grantee shall screen all clients and may not bill the System Agency for services eligible for reimbursement from third party payors, who are any person or entity who has the legal responsibility for paying for all or part of the services provided, including commercial health or liability insurance carriers, Medicaid, or other federal, state, local and private funding sources.

#### As applicable, the Grantee shall:

- a. Enroll as a provider in Children's Health Insurance Program and Medicaid if providing approved services authorized under this Contract that may be covered by those programs and bill those programs for the covered services;
- b. Provide assistance to individuals to enroll in such programs when the screening process indicates possible eligibility for such programs;
- c. Allow clients that are otherwise eligible for System Agency services, but cannot pay a deductible required by a third party payor, to receive services up to the amount of the deductible and to bill the System Agency for the deductible;
- d. Not bill the System Agency for any services eligible for third party reimbursement until all appeals to third party payors have been exhausted;
- e. Maintain appropriate documentation from the third party payor reflecting attempts to obtain reimbursement;
- f. Bill all third party payors for services provided under this Contract before submitting any request for reimbursement to System Agency; and

g. Provide third party billing functions at no cost to the client.

#### Section 5.09 HIV/AIDS MODEL WORKPLACE GUIDELINES

Grantee shall implement System Agency's policies based on the Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome (HIV/AIDS), AIDS Model Workplace Guidelines for Businesses at <a href="http://www.dshs.state.tx.us/hivstd/policy/policies.shtm">http://www.dshs.state.tx.us/hivstd/policy/policies.shtm</a>, State Agencies and State Grantees Policy No. 090.021.

Grantee shall also educate employees and clients concerning HIV and its related conditions, including AIDS, in accordance with the Texas. Health & Safety Code §§ 85.112-114.

#### Section 5.10 MEDICAL RECORDS RETENTION

Grantee shall retain medical records in accordance with 22 TAC §165.1(b) or other applicable statutes, rules and regulations governing medical information.

#### **Section 5.11** NOTICE OF A LICENSE ACTION

Grantee shall notify their contract manager of any action impacting its license to provide services under this Contract within five days of becoming aware of the action and include the following:

- a. Reason for such action;
- b. Name and contact information of the local, state or federal department or agency or entity;
- c. Date of the license action; and
- d. License or case reference number.

#### **Section 5.12 Interim Extension Amendment**

- a. Prior to or on the expiration date of this Contract, the Parties agree that this Contract can be extended as provided under this Section.
- b. The System Agency shall provide written notice of interim extension amendment to the Grantee under one of the following circumstances:
  - 1. Continue provision of services in response to a disaster declared by the governor; or
  - 2. To ensure that services are provided to clients without interruption.
- c. The System Agency will provide written notice of the interim extension amendment that

- specifies the reason for it and period of time for the extension.
- d. Grantee will provide and invoice for services in the same manner that is stated in the Contract.
- e. An interim extension under Section (b)(1) above shall extend the term of the contract not longer than 30 days after governor's disaster declaration is declared unless the Parties agree to a shorter period of time.
- f. An interim extension under Section (b)(2) above shall be a one-time extension for a period of time determined by the System Agency.

#### **Section 5.13** NOTICE OF CONTRACT ACTION

Grantee ("Performing Agency", "Contractor") shall notify their assigned contract manager if Performing Agency has had any contract suspended or terminated for cause by any local, state or federal department or agency or nonprofit entity within five days of becoming aware of the action and include the following:

- a. Reason for such action;
- b. Name and contact information of the local, state or federal department or agency or entity;
- c. Date of the contract;
- d. Date of suspension or termination; and
- e. Contract or case reference number.

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#### **CERTIFICATION REGARDING LOBBYING**

Certification for Contracts, Grants, Loans, and Cooperative Agreements

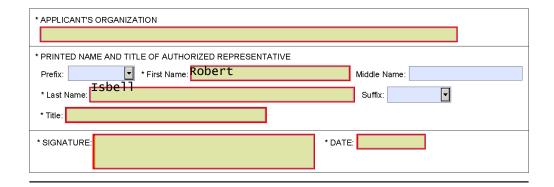
The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.



View Burden Statement

OMB Number: 4040-0007 Expiration Date: 01/31/2019

#### **ASSURANCES - NON-CONSTRUCTION PROGRAMS**

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0040), Washington, DC 20503.

### PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE:

Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the awarding agency. Further, certain Federal awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

- Has the legal authority to apply for Federal assistance and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project cost) to ensure proper planning, management and completion of the project described in this application.
- Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, through any authorized representative, access to and the right to examine all records, books, papers, or documents related to the award; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
- Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
- Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
- 5. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards for merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
- Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to:

   (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352)
   which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C.§§1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation
- Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U. S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee-3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and, (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
- 7. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal or federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
- Will comply, as applicable, with provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.

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- Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333), regarding labor standards for federally-assisted construction subagreements.
- 10. Will comply, if applicable, with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
- 11. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) Implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-
- Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.

- Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a-1 et seq.).
- 14. Will comply with P.L. 93-348 regarding the protection of human subjects involved in research, development, and related activities supported by this award of assistance.
- 15. Will comply with the Laboratory Animal Welfare Act of 1966 (P.L. 89-544, as amended, 7 U.S.C. §§2131 et seq.) pertaining to the care, handling, and treatment of warm blooded animals held for research, teaching, or other activities supported by this award of assistance.
- Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
- 17. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
- Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.
- 19. Will comply with the requirements of Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. 7104) which prohibits grant award recipients or a sub-recipient from (1) Engaging in severe forms of trafficking in persons during the period of time that the award is in effect (2) Procuring a commercial sex act during the period of time that the award is in effect or (3) Using forced labor in the performance of the award or subawards under the award.

SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL	TITLE
APPLICANT ORGANIZATION	DATE SUBMITTED

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# DATA USE AGREEMENT BETWEEN THE TEXAS HEALTH AND HUMAN SERVICES SYSTEM AND CONTRACTOR

This Data Use Agreement ("DUA") is effective as of the date of the Base Contract into which it is incorporated ("Effective Date"), by and between the Texas Health and Human Services System, which includes the Texas Health and Human Services Commission and the Department of State Health Services ("HHS") and Contractor (the "Base Contract").

#### ARTICLE 1. PURPOSE; APPLICABILITY; ORDER OF PRECEDENCE

The purpose of this DUA is to facilitate access to, creation, receipt, maintenance, use, disclosure or transmission of <u>Confidential Information</u> with Contractor, and describe Contractor's rights and obligations with respect to the <u>Confidential Information</u> and the limited purposes for which the Contractor may create, receive, maintain, use, disclose or have access to <u>Confidential Information</u>. This DUA also describes HHS's remedies in the event of Contractor's noncompliance with its obligations under this DUA. This DUA applies to both HHS business associates, as "business associate" is defined in the Health Insurance Portability and Accountability Act (<u>HIPAA</u>), and contractors who are not business associates, who create, receive, maintain, use, disclose or have access to <u>Confidential Information</u> on behalf of HHS, its programs or clients as described in the Base Contract. As a best practice, HHS requires its contractors to comply with the terms of this DUA to safeguard all types of <u>Confidential Information</u>.

As of the Effective Date of this DUA, if any provision of the Base Contract conflicts with this DUA, this DUA controls.

#### ARTICLE 2. DEFINITIONS

For the purposes of this DUA, capitalized, underlined terms have the following meanings:

- "<u>Authorized Purpose</u>" means the specific purpose or purposes described in the Base Contract for Contractor to fulfill its obligations under the Base Contract, or any other purpose expressly authorized by HHS in writing in advance.
- "Authorized User" means a person:
- (1) Who is authorized to create, receive, maintain, have access to, process, view, handle, examine, interpret, or analyze <u>Confidential Information</u> pursuant to this DUA;
- (2) For whom Contractor warrants and represents has a demonstrable need to create, receive, maintain, use, disclose or have access to the <u>Confidential Information</u>; and
- (3) Who has agreed in writing to be bound by the disclosure and use limitations pertaining to the <u>Confidential Information</u> as required by this DUA.
- "Breach" means an impermissible use or disclosure of electronic or non-electronic sensitive personal information by an unauthorized person or for an unauthorized purpose that compromises the security or privacy of <u>Confidential Information</u> such that the use or disclosure poses a risk of reputational harm, theft of financial information, identity theft, or medical identity theft. Any acquisition, access, use, disclosure or loss of <u>Confidential Information</u> other than as permitted by this DUA shall be presumed to be a <u>Breach</u> unless Contractor demonstrates, based on a risk assessment, that there is a low probability that the <u>Confidential Information</u> has been compromised.

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- "<u>Confidential Information</u>" means any communication or record (whether oral, written, electronically stored or transmitted, or in any other form) provided to or made available to Contractor or that Contractor may create, receive, maintain, use, disclose or have access to on behalf of HHS that consists of or includes any or all of the following:
  - Education records as defined in the Family Educational Rights and Privacy Act, 20 U.S.C. §1232g; 34 C.F.R. Part 99
  - (2) Federal Tax Information as defined in Internal Revenue Code §6103 and Internal Revenue Service Publication 1075;
  - (3) Personal Identifying Information (<u>PII</u>) as defined in Texas Business and Commerce Code, Chapter 521;
  - (4) Protected Health Information (<u>PHI</u>) in any form including without limitation, Electronic Protected Health Information or Unsecured Protected Health Information as defined in 45 C.F.R. §160.103:
- (5) Sensitive Personal Information (<u>SPI</u>) as defined in Texas Business and Commerce Code, Chapter 521;
- (6) Social Security Administration Data, including, without limitation, Medicaid information means disclosures of information made by the Social Security Administration or the Centers for Medicare and Medicaid Services from a federal system of records for administration of federally funded benefit programs under the Social Security Act, 42 U.S.C., Chapter 7;
  - (7) All privileged work product;
- (8) All information designated as confidential under the constitution and laws of the State of Texas and of the United States, including the Texas Health & Safety Code and the Texas Public Information Act, Texas Government Code, Chapter 552.
- "Destroy", "Destruction", for Confidential Information, means:
- (1) Paper, film, or other hard copy media have been shredded or destroyed such that the <u>Confidential Information</u> cannot be read or otherwise cannot be reconstructed. Redaction is specifically excluded as a means of data destruction.
- (2) Electronic media have been cleared, purged, or destroyed consistent with NIST Special Publication 800-88, "<u>Guidelines for Media Sanitization</u>," such that the <u>Confidential Information</u> cannot be retrieved.
- "Discovery, Discovery" means the first day on which a <u>Breach</u> becomes known to Contractor, or, by exercising reasonable diligence would have been known to Contractor.
- "<u>Legally Authorized Representative</u>" of an individual, including as provided in 45 CFR 435.923 (authorized representative); 45 CFR 164.502(g)(1) (personal representative); Tex. Occ. Code § 151.002(6); Tex. H. & S. Code §166.164 (medical power of attorney); and Texas Estates Code § 22.031 (representative).
- "Required by Law" means a mandate contained in law that compels an entity to use or disclose Confidential Information that is enforceable in a court of law, including court orders, warrants, subpoenas or investigative demands.
- "Subcontractor" means a person who contracts with a prime contractor to work, to supply commodities, or to contribute toward completing work for a governmental entity.

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"Workforce" means employees, volunteers, trainees or other persons whose performance of work is under the direct control of a party, whether or not they are paid by that party.

#### ARTICLE 3. CONTRACTOR'S DUTIES REGARDING CONFIDENTIAL INFORMATION

#### Section 3.01 Obligations of Contractor

Contractor agrees that:

- (A) With respect to PHI, Contractor shall:
- (1) Make <u>PHI</u> available in a designated record set if requested by HHS, if Contractor maintains <u>PHI</u> in a designated record set, as defined in <u>HIPAA</u>.
- (2) Provide to HHS data aggregation services related to the healthcare operations Contractor performs for HHS pursuant to the Base Contract, if requested by HHS, if Contractor provides data aggregation services as defined in HIPAA.
- (3) Provide access to <u>PHI</u> to an individual who is requesting his or her own <u>PHI</u>, or such individual's <u>Legally Authorized Representative</u>, in compliance with the requirements of <u>HIPAA</u>.
- (4) Make  $\underline{PHI}$  available to HHS for amendment, and incorporate any amendments to  $\underline{PHI}$  that HHS directs, in compliance with  $\underline{HIPAA}$ .
- (5) Document and make available to HHS, an accounting of disclosures in compliance with the requirements of  $\underline{\text{HIPAA}}$ .
- (6) If Contractor receives a request for access, amendment or accounting of <u>PHI</u> by any individual, promptly forward the request to HHS or, if forwarding the request would violate <u>HIPAA</u>, promptly notify HHS of the request and of Contractor's response. HHS will respond to all such requests, unless Contractor is <u>Required by Law</u> to respond or HHS has given prior written consent for Contractor to respond to and account for all such requests.
  - (B) With respect to ALL Confidential Information, Contractor shall:
- (1) Exercise reasonable care and no less than the same degree of care Contractor uses to protect its own confidential, proprietary and trade secret information to prevent <u>Confidential Information</u> from being used in a manner that is not expressly an <u>Authorized Purpose</u> or as <u>Required by Law</u>. Contractor will access, create, maintain, receive, use, disclose, transmit or <u>Destroy Confidential Information</u> in a secure fashion that protects against any reasonably anticipated threats or hazards to the security or integrity of such information or unauthorized uses.
- (2) Establish, implement and maintain appropriate procedural, administrative, physical and technical safeguards to preserve and maintain the confidentiality, integrity, and availability of the Confidential Information, in accordance with applicable laws or regulations relating to Confidential Information, to prevent any unauthorized use or disclosure of Confidential Information as long as Contractor has such Confidential Information in its actual or constructive possession.
- (3) Implement, update as necessary, and document privacy, security and <u>Breach</u> notice policies and procedures and an incident response plan to address a <u>Breach</u>, to comply with the privacy, security and breach notice requirements of this DUA prior to conducting work under the Base Contract. Contractor shall produce, within three business days of a request by HHS, copies of its policies and procedures and records relating to the use or disclosure of <u>Confidential Information</u>.
- (4) Obtain HHS's prior written consent to disclose or allow access to any portion of the <u>Confidential Information</u> to any person, other than <u>Authorized Users.</u> <u>Workforce</u> or <u>Subcontractors</u> of

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Contractor who have completed training in confidentiality, privacy, security and the importance of promptly reporting any <u>Breach</u> to Contractor's management and as permitted in Section 3.01(A)(3), above. Contractor shall produce evidence of completed training to HHS upon request. HHS, at its election, may assist Contractor in training and education on specific or unique HHS processes, systems and/or requirements.

- (5) Establish, implement and maintain appropriate sanctions against any member of its Workforce or Subcontractor who fails to comply with this DUA, the Base Contract or applicable law. Contractor shall maintain evidence of sanctions and produce it to HHS upon request.
- (6) Obtain prior written approval of HHS, to disclose or provide access to any <u>Confidential Information</u> on the basis that such act is <u>Required by Law</u>, so that HHS may have the opportunity to object to the disclosure or access and seek appropriate relief. If HHS objects to such disclosure or access, Contractor shall refrain from disclosing or providing access to the <u>Confidential Information</u> until HHS has exhausted all alternatives for relief.
- (7) Certify that its <u>Authorized Users</u> each have a demonstrated need to know and have access to <u>Confidential Information</u> solely to the minimum extent necessary to accomplish the <u>Authorized Purpose</u> and that each has agreed in writing to be bound by the disclosure and use limitations pertaining to the <u>Confidential Information</u> contained in this DUA. Contractor and its <u>Subcontractors</u> shall maintain at all times an updated, complete, accurate list of <u>Authorized Users</u> and supply it to HHS upon request.
- (8) Provide, and shall cause its <u>Subcontractors</u> and agents to provide, to HHS periodic written confirmation of compliance with controls and the terms and conditions of this DUA.
- (9) Return to HHS or <u>Destroy</u>, at HHS's election and at Contractor's expense, all <u>Confidential Information</u> received from HHS or created or maintained by Contractor or any of Contractor's agents or <u>Subcontractors</u> on HHS's behalf upon the termination or expiration of this DUA, if reasonably feasible and permitted by law. Contractor shall certify in writing to HHS that all such <u>Confidential Information</u> has been <u>Destroyed</u> or returned to HHS, and that Contractor and its agents and <u>Subcontractors</u> have retained no copies thereof. Notwithstanding the foregoing, Contractor acknowledges and agrees that it may not <u>Destroy</u> any <u>Confidential Information</u> if federal or state law, or HHS record retention policy or a litigation hold notice prohibits such <u>Destruction</u>. If such return or <u>Destruction</u> is not reasonably feasible, or is impermissible by law, Contractor shall immediately notify HHS of the reasons such return or <u>Destruction</u> is not feasible, and agree to extend the protections of this DUA to the <u>Confidential Information</u> for as long as Contractor maintains such <u>Confidential Information</u>.
- (10) Complete and return with the Base Contract to HHS, attached as <a href="Attachment 2">Attachment 2</a> to this DUA, the HHS Security and Privacy Initial Inquiry (SPI) at <a href="https://hhs.texas.gov/laws-regulations/forms/miscellaneous/hhs-information-security-privacy-initial-inquiry-spi">https://hhs.texas.gov/laws-regulations/forms/miscellaneous/hhs-information-security-privacy-initial-inquiry-spi</a>. The SPI identifies basic privacy and security controls with which Contractor must comply to protect <a href="Confidential Information">Confidential Information</a>. Contractor shall comply with periodic security controls compliance assessment and monitoring by HHS as required by state and federal law, based on the type of <a href="Confidential Information">Confidential Information</a> Contractor creates, receives, maintains, uses, discloses or has access to and the <a href="Authorized Purpose">Authorized Purpose</a> and level of risk. Contractor's security controls shall be based on the National Institute of Standards and Technology (NIST) Special Publication 800-53. Contractor shall update its security controls assessment whenever there are significant changes in security controls for HHS <a href="Confidential Information">Confidential Information</a> and shall provide the updated document to HHS. HHS also reserves the right to request updates as needed to satisfy state and federal monitoring requirements.
- (11) Comply with the HHS Acceptable Use Policy (AUP) and require each <u>Subcontractor</u> and <u>Workforce</u> member who has direct access to HHS Information Resources, as defined in the AUP, to execute an HHS Acceptable Use Agreement.

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- (12) Only conduct secure transmissions of <u>Confidential Information</u> whether in paper, oral or electronic form. A secure transmission of electronic <u>Confidential Information</u> in motion includes secure File Transfer Protocol (SFTP) or encryption at an appropriate level as required by rule, regulation or law. <u>Confidential Information</u> at rest requires encryption unless there is adequate administrative, technical, and physical security as required by rule, regulation or law. All electronic data transfer and communications of <u>Confidential Information</u> shall be through secure systems. Contractor shall provide proof of system, media or device security and/or encryption to HHS no later than 48 hours after HHS's written request in response to a compliance investigation, audit, or the <u>Discovery</u> of a <u>Breach</u>. HHS may also request production of proof of security at other times as necessary to satisfy state and federal monitoring requirements. Deidentification of <u>Confidential Information</u> in accordance with <u>HIPAA</u> de-identification standards is deemed secure.
- (13) Designate and identify a person or persons, as Privacy Official and Information Security Official, each of whom is authorized to act on behalf of Contractor and is responsible for the development and implementation of the privacy and security requirements in this DUA. Contractor shall provide name and current address, phone number and e-mail address for such designated officials to HHS upon execution of this DUA and prior to any change. Upon written notice from HHS, Contractor shall promptly remove and replace such official(s) if such official(s) is not performing the required functions.
- (14) Make available to HHS any information HHS requires to fulfill HHS's obligations to provide access to, or copies of, <u>Confidential Information</u> in accordance with applicable laws, regulations or demands of a regulatory authority relating to <u>Confidential Information</u>. Contractor shall provide such information in a time and manner reasonably agreed upon or as designated by the applicable law or regulatory authority.
- (15) Comply with the following laws and standards if applicable to the type of <u>Confidential Information</u> and Contractor's <u>Authorized Purpose</u>:
  - Title 1, Part 10, Chapter 202, Subchapter B, Texas Administrative Code;
  - The Privacy Act of 1974;
  - OMB Memorandum 17-12;
  - The Federal Information Security Management Act of 2002 (FISMA);
  - The Health Insurance Portability and Accountability Act of 1996 (<u>HIPAA</u>);
  - Internal Revenue <u>Publication 1075</u> Tax Information Security Guidelines for Federal, State and Local Agencies;
  - National Institute of Standards and Technology (NIST) <u>Special Publication 800-66 Revision 1</u>

     An Introductory Resource Guide for Implementing the Health Insurance Portability and Accountability Act (HIPAA) Security Rule;
  - NIST <u>Special Publications 800-53 and 800-53A</u> Recommended Security Controls for Federal Information Systems and Organizations, as currently revised;
  - NIST <u>Special Publication</u> 800-47 Security Guide for Interconnecting Information Technology Systems;
  - NIST Special Publication 800-88, Guidelines for Media Sanitization;
  - NIST Special Publication 800-111, Guide to Storage of Encryption Technologies for End User Devices containing <u>PHI</u>;
  - Family Educational Rights and Privacy Act

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- Any other State or Federal law, regulation, or administrative rule relating to the specific HHS
  program area that Contractor supports on behalf of HHS.
- (16) Be permitted to use or disclose <u>Confidential Information</u> for the proper management and administration of Contractor or to carry out Contractor's legal responsibilities, except as otherwise limited by this DUA, the Base Contract, or law applicable to the <u>Confidential Information</u>, if:
- (a) Disclosure is Required by Law;
- (b) Contractor obtains reasonable assurances from the person to whom the information is disclosed that the person shall:
  - 1. Maintain the confidentiality of the <u>Confidential Information</u> in accordance with this DUA;
  - 2. Use or further disclose the information only as <u>Required by Law</u> or for the Authorized Purpose for which it was disclosed to the person; and
  - 3. Notify Contractor in accordance with Section 4.01 of a <u>Breach</u> of <u>Confidential Information</u> that the person <u>Discovers</u> or should have <u>Discovered</u> with the exercise of reasonable diligence.
- (C) With respect to ALL <u>Confidential Information</u>, Contractor shall <u>NOT</u>:
- (1) Attempt to re-identify or further identify <u>Confidential Information</u> that has been de-identified, or attempt to contact any persons whose records are contained in the <u>Confidential Information</u>, except for an <u>Authorized Purpose</u>, without express written authorization from HHS.
  - (2) Engage in prohibited marketing or sale of Confidential Information.
- (3) Permit, or enter into any agreement with a <u>Subcontractor</u> to, create, receive, maintain, use, disclose, have access to or transmit <u>Confidential Information</u>, on behalf of HHS without requiring that <u>Subcontractor</u> first execute either the Form Subcontractor Agreement, <u>Attachment 1</u>, or Contractor's own Subcontractor agreement that ensures that the <u>Subcontractor</u> shall comply with the same safeguards and restrictions contained in this DUA for <u>Confidential Information</u>. Contractor is directly responsible for its <u>Subcontractors</u>' compliance with, and enforcement of, this DUA.

#### ARTICLE 4. BREACH NOTICE, REPORTING AND CORRECTION REQUIREMENTS

#### Section 4.01. Cooperation and Financial Responsibility.

- (A) Contractor shall, at Contractor's expense, cooperate fully with HHS in investigating, mitigating to the extent practicable, and issuing notifications as directed by HHS, for any <u>Breach</u> of <u>Confidential Information</u>.
- (B) Contractor shall make <u>Confidential Information</u> in Contractor's possession available pursuant to the requirements of <u>HIPAA</u> or other applicable law upon a determination of a <u>Breach</u>.
  - (C) Contractor's obligation begins at the <u>Discovery</u> of a <u>Breach</u> and continues as long as related activity continues, until all effects of the <u>Breach</u> are mitigated to HHS's satisfaction (the "incident response period").

#### Section 4.02. Initial Breach Notice.

For federal information *obtained from a federal system of records*, including <u>Federal Tax Information</u> and <u>Social Security Administration Data</u> (which includes Medicaid and other governmental benefit program <u>Confidential Information</u>), Contractor shall notify HHS of the <u>Breach</u> within the first consecutive clock hour of <u>Discovery</u>. The Base Contract shall specify whether <u>Confidential Information</u> is obtained from a HHS Data Use Agreement v.8.4 March 15, 2018

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federal system of records. For all other types of <u>Confidential Information</u> Contractor shall notify HHS of the <u>Breach</u> not more than 24 hours after <u>Discovery</u>, or in a timeframe otherwise approved by HHS in writing. Contractor shall initially report to HHS's Privacy and Security Officers via email at: <a href="mailto:privacy@HHSC.state.tx.us">privacy@HHSC.state.tx.us</a> and to the HHS division responsible for the Base Contract.

Contractor shall report all information reasonably available to Contractor about the Breach.

Contractor shall provide contact information to HHS for Contractor's single point of contact who will communicate with HHS both on and off business hours during the incident response period.

<u>Section 4.03</u> <u>Third Business Day Notice</u>: No later than 5 p.m. on the third business day after <u>Discovery</u>, or a time within which <u>Discovery</u> reasonably should have been made by Contractor of a <u>Breach</u> of <u>Confidential Information</u>, Contractor shall provide written notification to HHS of all reasonably available information about the <u>Breach</u>, and Contractor's investigation, including, to the extent known to Contractor:

- a. The date the Breach occurred;
- b. The date of Contractor's and, if applicable, Subcontractor's Discovery;
- c. A brief description of the <u>Breach</u>, including how it occurred and who is responsible (or hypotheses, if not yet determined);
- d. A brief description of Contractor's investigation and the status of the investigation;
- e. A description of the types and amount of Confidential Information involved;
- f. Identification of and number of all individuals reasonably believed to be affected, including first and last name of the individual and if applicable, the <u>Legally authorized representative</u>, last known address, age, telephone number, and email address if it is a preferred contact method;
- g. Contractor's initial risk assessment of the <u>Breach</u> demonstrating whether individual or other notices are required by applicable law or this DUA for HHS approval, including an analysis of whether there is a low probability of compromise of the <u>Confidential Information</u> or whether any legal exceptions to notification apply;
- h. Contractor's recommendation for HHS's approval as to the steps individuals and/or Contractor on behalf of individuals, should take to protect the individuals from potential harm, including Contractor's provision of notifications, credit protection, claims monitoring, and any specific protections for a <u>Legally Authorized Representative</u> to take on behalf of an individual with special capacity or circumstances;
- i. The steps Contractor has taken to mitigate the harm or potential harm caused (including without limitation the provision of sufficient resources to mitigate);
- j. The steps Contractor has taken, or will take, to prevent or reduce the likelihood of recurrence of a similar Breach;
- k. Identify, describe or estimate of the persons, <u>Workforce</u>, <u>Subcontractor</u>, or individuals and any law enforcement that may be involved in the <u>Breach</u>;
- l. A reasonable schedule for Contractor to provide regular updates regarding response to the <u>Breach</u>, but no less than every three (3) business days, or as otherwise directed by HHS in writing, including information about risk estimations, reporting, notification, if any, mitigation, corrective action, root cause analysis and when such activities are expected to be completed; and
- m. Any reasonably available, pertinent information, documents or reports related to a  $\underline{Breach}$  that HHS requests following  $\underline{Discovery}$ .

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#### Section 4.04. Investigation, Response and Mitigation.

- (A) Contractor shall immediately conduct a full and complete investigation, respond to the Breach, commit necessary and appropriate staff and resources to expeditiously respond, and report as required to HHS for incident response purposes and for purposes of HHS's compliance with report and notification requirements, to the satisfaction of HHS.
- (B) Contractor shall complete or participate in a risk assessment as directed by HHS following a <u>Breach</u>, and provide the final assessment, corrective actions and mitigations to HHS for review and approval.
- (C) Contractor shall fully cooperate with HHS to respond to inquiries and/or proceedings by state and federal authorities, persons and/or individuals about the <u>Breach</u>.
- (D) Contractor shall fully cooperate with HHS's efforts to seek appropriate injunctive relief or otherwise prevent or curtail such <u>Breach</u>, or to recover or protect any <u>Confidential Information</u>, including complying with reasonable corrective action or measures, as specified by HHS in a Corrective Action Plan if directed by HHS under the Base Contract.

#### Section 4.05. Breach Notification to Individuals and Reporting to Authorities.

- (A) HHS may direct Contractor to provide <u>Breach</u> notification to individuals, regulators or third-parties, as specified by HHS following a <u>Breach</u>.
- (B) Contractor must comply with all applicable legal and regulatory requirements in the time, manner and content of any notification to individuals, regulators or third-parties, or any notice required by other state or federal authorities. Notice letters will be in Contractor's name and on Contractor's letterhead, unless otherwise directed by HHS, and will contain contact information, including the name and title of Contractor's representative, an email address and a toll-free telephone number, for the individual to obtain additional information.
- (C) Contractor shall provide HHS with draft notifications for HHS approval prior to distribution and copies of distributed and approved communications.
- (D) Contractor shall have the burden of demonstrating to the satisfaction of HHS that any required notification was timely made. If there are delays outside of Contractor's control, Contractor shall provide written documentation to HHS of the reasons for the delay.
- (E) If HHS directs Contractor to provide notifications, HHS shall, in the time and manner reasonably requested by Contractor, cooperate and assist with Contractor's information requests in order to make such notifications.

#### ARTICLE 5. GENERAL PROVISIONS

#### Section 5.01 Ownership of Confidential Information

Contractor acknowledges and agrees that the <u>Confidential Information</u> is and shall remain the property of HHS. Contractor agrees it acquires no title or rights to the <u>Confidential Information</u>.

#### Section 5.02 HHS Commitment and Obligations

HHS will not request Contractor to create, maintain, transmit, use or disclose <u>PHI</u> in any manner that would not be permissible under applicable law if done by HHS.

#### Section 5.03 HHS Right to Inspection

At any time upon reasonable notice to Contractor, or if HHS determines that Contractor has violated this DUA, HHS, directly or through its agent, will have the right to inspect the facilities, systems, books and records of Contractor to monitor compliance with this DUA. For purposes of this subsection, HHS's agent(s) include, without limitation, the HHS Office of the Inspector General, the Office of the Attorney General of Texas, the State Auditor's Office, outside consultants, legal counsel or other designee.

#### Section 5.04 Term; Termination of DUA; Survival

This DUA will be effective on the date on which Contractor executes the Base Contract, and will terminate upon termination of the Base Contract and as set forth herein. If the Base Contract is extended, this DUA is extended to run concurrent with the Base Contract.

- (A) If HHS determines that Contractor has violated a material term of this DUA; HHS may in its sole discretion:
  - (1) Exercise any of its rights including but not limited to reports, access and inspection under this DUA and/or the Base Contract; or
  - (2) Require Contractor to submit to a corrective action plan, including a plan for monitoring and plan for reporting as HHS may determine necessary to maintain compliance with this DUA; or
  - (3) Provide Contractor with a reasonable period to cure the violation as determined by HHS; or
  - (4) Terminate the DUA and Base Contract immediately, and seek relief in a court of competent jurisdiction in Travis County, Texas.

Before exercising any of these options, HHS will provide written notice to Contractor describing the violation and the action it intends to take.

- (B) If neither termination nor cure is feasible, HHS shall report the violation to the applicable regulatory authorities.
- (C) The duties of Contractor or its <u>Subcontractor</u> under this DUA survive the expiration or termination of this DUA until all the <u>Confidential Information</u> is <u>Destroyed</u> or returned to HHS, as required by this DUA.

#### Section 5.05 Injunctive Relief

- (A) Contractor acknowledges and agrees that HHS may suffer irreparable injury if Contractor or its <u>Subcontractor</u> fails to comply with any of the terms of this DUA with respect to the <u>Confidential Information</u> or a provision of <u>HIPAA</u> or other laws or regulations applicable to <u>Confidential Information</u>.
- (B) Contractor further agrees that monetary damages may be inadequate to compensate HHS for Contractor's or its <u>Subcontractor's</u> failure to comply. Accordingly, Contractor agrees that HHS will, in addition to any other remedies available to it at law or in equity, be entitled to seek injunctive relief without posting a bond and without the necessity of demonstrating actual damages, to enforce the terms of this DUA.

#### Section 5.06 Indemnification

Contractor shall indemnify, defend and hold harmless HHS and its respective Executive Commissioner, employees, <u>Subcontractors</u>, agents (including other state agencies acting on behalf of HHS) or other members

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of HHS' Workforce (each of the foregoing hereinafter referred to as "Indemnified Party") against all actual and direct losses suffered by the Indemnified Party and all liability to third parties arising from or in connection with any breach of this DUA or from any acts or omissions related to this DUA by Contractor or its employees, directors, officers, Subcontractors, or agents or other members of Contractor's Workforce. The duty to indemnify, defend and hold harmless is independent of the duty to insure. Upon demand, Contractor shall reimburse HHS for any and all losses, liabilities, lost profits, fines, penalties, costs or expenses (including costs of required notices, investigation, and mitigation of a Breach, fines or penalties imposed on an Indemnified Party by a regulatory authority, and reasonable attorneys' fees) which may be imposed upon any Indemnified Party to the extent caused by and which results from the Contractor's failure to meet any of its obligations under this DUA. Contractor's obligation to defend, indemnify and hold harmless any Indemnified Party will survive the expiration or termination of this DUA.

#### Section 5.07 Insurance

- (A) In addition to any insurance required in the Base Contract, at HHS's option, HHS may require Contractor to maintain, at its expense, the special and/or custom first- and third-party insurance coverages, including without limitation data breach, cyber liability, crime theft and notification expense coverages, with policy limits sufficient to cover any liability arising under this DUA, naming the State of Texas, acting through HHS, as an additional named insured and loss payee, with primary and noncontributory status.
  - (B) Contractor shall provide HHS with written proof that required insurance coverage is in effect, at the request of HHS.

#### Section 5.08 Entirety of the Contract

This DUA is incorporated by reference into the Base Contract and, together with the Base Contract, constitutes the entire agreement between the parties. No change, waiver, or discharge of obligations arising under those documents will be valid unless in writing and executed by the party against whom such change, waiver, or discharge is sought to be enforced.

#### Section 5.09 Automatic Amendment and Interpretation

Upon the effective date of any amendment or issuance of additional regulations to any law applicable to <u>Confidential Information</u>, this DUA will automatically be amended so that the obligations imposed on HHS and/or Contractor remain in compliance with such requirements. Any ambiguity in this DUA will be resolved in favor of a meaning that permits HHS and Contractor to comply with laws applicable to <u>Confidential</u> Information.

#### Section 5.10 Notices; Requests for Approval

All notices and requests for approval related to this DUA must be directed to the HHS Chief Privacy Officer at privacy@hhsc.state.tx.us.

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HHS Contract No		
ATTACHMENT 1.	SUBCONTRACTOR AGREEMENT FORM	
HHS CONTRACT NUMB	ER	
The DUA between HHS and Contractor establishes the Confidential Information by Contractor.	ne permitted and required uses and disclosures of	
Contractor has subcontracted with		
HHS has the right, but not the obligation, to review or subcontract by virtue of this Subcontractor Agreemen		
Contractor and Subcontractor assure HHS that any <u>Br</u> <u>Discovers</u> shall be reported to HHS by Contractor in the		
If Contractor knows or should have known in the exe or practice by Subcontractor that constitutes a materia Subcontractor's obligations, Contractor shall:		
<ol> <li>Take reasonable steps to cure the violation or end the violation, as applicable;</li> <li>If the steps are unsuccessful, terminate the contract or arrangement with Subcontractor, if feasible;</li> </ol>		
3. Notify HHS immediately upon <u>Discovery</u> of the pattern of activity or practice of Subcontractor that constitutes a material breach or violation of the DUA and keep HHS reasonably and regularly informed about steps Contractor is taking to cure or end the violation or terminate Subcontractor's contract or arrangement.		
This Subcontractor Agreement Form is executed by the parties in their capacities indicated below.		
Contractor	SUBCONTRACTOR	
BY:	BY:	
NAME:	NAME:	
TITLE:	TITLE:	
DATE, <u>201</u>	DATE:	

 $\ensuremath{\mathrm{HHS}}$  Data Use Agreement v. 8.4 November 12, 2017

# ATTACHMENT H GENERAL AFFIRMATIONS

By entering into this Contract, Grantee affirms, without exception, as follows:

- A. Contractor represents and warrants that these Contract Affirmations apply to Contractor and all of Contractor's principals, officers, directors, shareholders, partners, owners, agents, employees, subcontractors, independent contractors, and any other representatives who may provide services under, who have a financial interest in, or otherwise are interested in this Contract and any related Solicitation.
- B. Contractor represents and warrants that all statements and information provided to HHSC are current, complete, and accurate. This includes all statements and information in this Contract and any related Solicitation Response.
- C. Contractor understands that HHSC will comply with the Texas Public Information Act (Chapter 552 of the Texas Government Code) as interpreted by judicial rulings and opinions of the Attorney General of the State of Texas. Information, documentation, and other material prepared and submitted in connection with this Contract or any related Solicitation may be subject to public disclosure pursuant to the Texas Public Information Act. In accordance with Section 2252.907 of the Texas Government Code, Contractor is required to make any information created or exchanged with the State pursuant to the Contract, and not otherwise excepted from disclosure under the Texas Public Information Act, available in a format that is accessible by the public at no additional charge to the State.
- D. Contractor accepts the Solicitation terms and conditions unless specifically noted by exceptions advanced in the form and manner directed in the Solicitation, if any, under which this Contract was awarded. Contractor agrees that all exceptions to the Solicitation, if any, are rejected unless expressly accepted by HHSC in writing.
- E. Contractor agrees that HHSC has the right to use, produce, and distribute copies of and to disclose to HHSC employees, agents, and contractors and other governmental entities all or part of this Contract or any related Solicitation Response as HHSC deems necessary to complete the procurement process or comply with state or federal laws.
- F. Contractor generally releases from liability and waives all claims against any party providing information about the Contractor at the request of HHSC.
- G. Contractor has not given, has not offered to give, and does not intend to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with this Contract or any related Solicitation, or related Solicitation Response.
- H. Under Section 2155.004, Texas Government Code (relating to financial participation in preparing solicitations), Contractor certifies that the individual or business entity named in this Contract and any related Solicitation Response is not ineligible to receive this

- Contract and acknowledges that this Contract may be terminated and payment withheld if this certification is inaccurate.
- I. Under Sections 2155.006 and 2261.053 of the Texas Government Code (relating to convictions and penalties regarding Hurricane Rita, Hurricane Katrina, and other disasters), the Contractor certifies that the individual or business entity named in this Contract and any related Solicitation Response is not ineligible to receive this Contract and acknowledges that this Contract may be terminated and payment withheld if this certification is inaccurate.
- J. Under Section 231.006(d) of the Texas Family Code regarding child support, Contractor certifies that the individual or business entity named in this Contract and any related Solicitation Response is not ineligible to receive the specified payment and acknowledges that the Contract may be terminated and payment may be withheld if this certification is inaccurate.
- K. Contractor certifies that it and its principals are not suspended or debarred from doing business with the state or federal government as listed on the *State of Texas Debarred Vendor List* maintained by the Texas Comptroller of Public Accounts and the *System for Award Management (SAM)* maintained by the General Services Administration. This certification is made pursuant to the regulations implementing Executive Order 12549 and Executive Order 12689, Debarment and Suspension, 2 C.F.R. Part 376, and any relevant regulations promulgated by the Department or Agency funding this project. This provision shall be included in its entirety in Contractor's subcontracts, if any, if payment in whole or in part is from federal funds.
- L. Contractor certifies that it is not listed on the federal government's terrorism watch list as described in Executive Order 13224.
- M. Contractor represents and warrants that it is not engaged in business with Iran, Sudan, or a foreign terrorist organization, as prohibited by Section 2252.152 of the Texas Government Code.
- N. In accordance with Section 669.003 of the Texas Government Code, relating to contracting with the executive head of a state agency, Contractor certifies that it is not (1) the executive head of an HHS agency, (2) a person who at any time during the four years before the date of this Contract was the executive head of an HHS agency, or (3) a person who employs a current or former executive head of an HHS agency.
- O. Contractor represents and warrants that it is not currently delinquent in the payment of any franchise taxes owed the State of Texas under Chapter 171 of the Texas Tax Code.
- P. Contractor agrees that any payments due under this Contract shall be applied towards any debt or delinquency that is owed to the State of Texas.
- Q. Contractor represents and warrants that payments to Contractor and Contractor's receipt of appropriated or other funds under this Contract or any related Solicitation are not prohibited by Sections 556.005, 556.0055, or 556.008 of the Texas Government Code (relating to use of appropriated money or state funds to employ or pay lobbyists, lobbying expenses, or influence legislation).

- R. Contractor agrees to comply with Section 2155.4441 of the Texas Government Code, requiring the purchase of products and materials produced in the State of Texas in performing service contracts.
- S. Contractor agrees that upon request of HHSC, Contractor shall provide copies of its most recent business continuity and disaster recovery plans.
- T. Contractor expressly acknowledges that state funds may not be expended in connection with the purchase of an automated information system unless that system meets certain statutory requirements relating to accessibility by persons with visual impairments. Accordingly, Contractor represents and warrants to HHSC that the technology provided to HHSC for purchase (if applicable under this Contract or any related Solicitation) is capable, either by virtue of features included within the technology or because it is readily adaptable by use with other technology, of:
  - providing equivalent access for effective use by both visual and non-visual means;
  - presenting information, including prompts used for interactive communications, in formats intended for non-visual use; and
  - being integrated into networks for obtaining, retrieving, and disseminating information used by individuals who are not blind or visually impaired.

For purposes of this Section, the phrase "equivalent access" means a substantially similar ability to communicate with or make use of the technology, either directly by features incorporated within the technology or by other reasonable means such as assistive devices or services which would constitute reasonable accommodations under the Americans With Disabilities Act or similar state or federal laws. Examples of methods by which equivalent access may be provided include, but are not limited to, keyboard alternatives to mouse commands and other means of navigating graphical displays, and customizable display appearance.

In accordance with Section 2157.005 of the Texas Government Code, the Technology Access Clause contract provision remains in effect for any contract entered into before September 1, 2006.

- U. If this Contract is for the purchase or lease of computer equipment, then Contractor certifies that it is in compliance with Subchapter Y, Chapter 361 of the Texas Health and Safety Code related to the Computer Equipment Recycling Program and the Texas Commission on Environmental Quality rules in 30 TAC Chapter 328.
- V. If this Contract is for the purchase or lease of covered television equipment, then Contractor certifies that it is compliance with Subchapter Z, Chapter 361 of the Texas Health and Safety Code related to the Television Equipment Recycling Program.
- W. Contractor represents and warrants, during the twelve (12) month period immediately prior to the date of the execution of this Contract, none of its employees including, but not limited to those will provide services under the Contract, was an employee of an HHS Agency. Pursuant to Section 2252.901, Texas Government Code (relating to prohibitions regarding contracts with and involving former and retired state agency employees), Contractor will not allow any former employee of the System Agency to perform services under this Contract during the twelve (12) month period immediately following the employee's last date of employment at the System Agency.

- X. Contractor acknowledges that, pursuant to Section 572.069 of the Texas Government Code, a former state officer or employee of a state agency who during the period of state service or employment participated on behalf of a state agency in a procurement or contract negotiation involving Contractor may not accept employment from Contractor before the second anniversary of the date the Contract is signed or the procurement is terminated or withdrawn.
- Y. If this Contract is for consulting services under Chapter 2254 of the Texas Government Code, in accordance with Section 2254.033 of the Texas Government Code, Contractor certifies that it does not employ an individual who was employed by System Agency or another agency at any time during the two years preceding the submission of any related Solicitation Response related to this Contract or, in the alternative, Contractor has disclosed in any related Solicitation Response the following: (i) the nature of the previous employment with System Agency or the other agency; (ii) the date the employment was terminated; and (iii) the annual rate of compensation at the time of the employment was terminated.
- Z. Contractor represents and warrants that it has no actual or potential conflicts of interest in providing the requested goods or services to HHSC under this Contract or any related Solicitation and that Contractor's provision of the requested goods and/or services under this Contract and any related Solicitation will not constitute an actual or potential conflict of interest or reasonably create an appearance of impropriety.
- AA. Contractor understands that HHSC does not tolerate any type of fraud. The agency's policy is to promote consistent, legal, and ethical organizational behavior by assigning responsibilities and providing guidelines to enforce controls. Violations of law, agency policies, or standards of ethical conduct will be investigated, and appropriate actions will be taken. All employees or contractors who suspect fraud, waste or abuse (including employee misconduct that would constitute fraud, waste, or abuse) are required to immediately report the questionable activity to both the Health and Human Services Commission's Office of the Inspector General at 1-800-436-6184 and the State Auditor's Office. Contractor agrees to comply with all applicable laws, rules, regulations, and HHSC policies regarding fraud including, but not limited to, HHS Circular C-027.
- BB. The undersigned affirms under penalty of perjury of the laws of the State of Texas that (a) in connection with this Contract and any related Solicitation Response, neither I nor any representative of the Contractor has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15; (b) in connection with this Contract and any related Solicitation Response, neither I nor any representative of the Contractor has violated any federal antitrust law; and (c) neither I nor any representative of the Contractor has directly or indirectly communicated any of the contents of this Contract and any related Solicitation Response to a competitor of the Contractor or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Contractor.
- CC. Contractor represents and warrants that it is not aware of and has received no notice of any court or governmental agency proceeding, investigation, or other action pending or threatened against Contractor or any of the individuals or entities included in numbered

paragraph 1 of these Contract Affirmations within the five (5) calendar years immediately preceding execution of this Contract or the submission of any related Solicitation Response that would or could impair Contractor's performance under this Contract, relate to the contracted or similar goods or services, or otherwise be relevant to HHSC's consideration of entering into this Contract. If Contractor is unable to make the preceding representation and warranty, then Contractor instead represents and warrants that it has provided to HHSC a complete, detailed disclosure of any such court or governmental agency proceeding, investigation, or other action that would or could impair Contractor's performance under this Contract, relate to the contracted or similar goods or services, or otherwise be relevant to HHSC's consideration of entering into this Contract. In addition, Contractor acknowledges this is a continuing disclosure requirement. Contractor represents and warrants that Contractor shall notify HHSC in writing within five (5) business days of any changes to the representations or warranties in this clause and understands that failure to so timely update HHSC shall constitute breach of contract and may result in immediate contract termination.

- DD. Contractor represents and warrants that, pursuant to Section 2270.002 of the Texas Government Code, Contractor does not boycott Israel and will not boycott Israel during the term of this Contract.
- EE. Contractor certifies that for contracts for services, Contractor shall utilize the U.S. Department of Homeland Security's E-Verify system during the term of this Contract to determine the eligibility of:
  - (a) all persons employed by Contractor to perform duties within Texas; and
  - (b) all persons, including subcontractors, assigned by Contractor to perform work pursuant to this Contract within the United States of America.
- FF. Contractor understands, acknowledges, and agrees that any false representation or any failure to comply with a representation, warranty, or certification made by Contractor is subject to all civil and criminal consequences provided at law or in equity including, but not limited to, immediate termination of this Contract.
- GG. Contractor represents and warrants that it will comply with all applicable laws and maintain all permits and licenses required by applicable city, county, state, and federal rules, regulations, statutes, codes, and other laws that pertain to this Contract.
- HH. Contractor represents and warrants that all statements and information prepared and submitted by Contractor in this Contract and any related Solicitation Response are current, complete, true, and accurate. Contractor acknowledges any false statement or material misrepresentation made by Contractor during the performance of this Contract or any related Solicitation is a material breach of contract and may void this Contract. Further, Contractor understands, acknowledges, and agrees that any false representation or any failure to comply with a representation, warranty, or certification made by Contractor is subject to all civil and criminal consequences provided at law or in equity including, but not limited to, immediate termination of this Contract.
- II. Contractor represents and warrants that the individual signing this Contract is authorized to sign on behalf of Contractor and to bind the Contractor.

### Authorized representative on behalf of Contractor must complete and sign the following:

gal Name of Contractor:	
Signature of Authorized Representative	Date Signed
Printed Name and Title of Authorized Representative	Phone Number
Federal Employer Identification Number	Fax Number
DUNS Number	Email Address
Physical Street Address	City, State, Zip Code
Mailing Address, if different	City, State, Zip Code

### ATTACHMENT I NON-EXCLUSIVE LIST OF APPLICABLE LAWS

Contractor is responsible for reviewing and complying with any applicable statutes, rules, regulations, executive orders and policies. To the extent applicable to Grantee, Grantee shall comply with the following:

- 1. Statutes, rules, regulations, and HHSC policy (and any of their subsequent amendments) that collectively prohibit discrimination, exclusion from or limitation of participation in programs, benefits or activities or denial of any aid, care, service or other benefit on the basis of race, color, national origin, limited English proficiency, sex, sexual orientation (where applicable), disabilities, age, substance abuse, political belief or religion:
  - a. Title VI of the Civil Rights Act of 1964, 42 USC §§ 2000d et seq.;
  - b. Title IX of the Education Amendments of 1972, 20 USC §§ 1681-1683, and 1685-1686;
  - c. Section 504 of the Rehabilitation Act of 1973, 29 USC § 794(a);
  - d. Americans with Disabilities Act of 1990, 42 USC §§ 12101 et seq.;
  - e. Age Discrimination Act of 1975, 42 USC §§ 6101-6107;
  - f. Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970, 42 USC § 290dd (b)(1); 7) 45 CFR Parts 80, 84, 86 and 91;
  - g. U.S. Department of Labor, Equal Employment Opportunity E.O. 11246;
  - h. Tex. Labor Code Chapter 21;
  - i. Food Stamp Act of 1977 (7 USC §§ 2011 et seq.);
  - j. Executive Order 13279, 45 CFR Part 87 or 7 CFR Part 16 regarding equal treatment and opportunity for religious organizations;
  - k. Drug Abuse Office and Treatment Act of 1972, 21 USC §§ 1101 et seq., relating to drug abuse;
  - 1. Public Health Service Act of 1912, §§ 523 and 527, 42 USC § 290dd-2, and 42 CFR pt. 2, relating to confidentiality of alcohol and drug abuse patient records;
  - m. Title VIII of the Civil Rights Act of 1968, 42 USC §§ 3601 et seq., relating to
    - a. nondiscrimination in housing; and
  - n. Non-discrimination Policy for HHSC Programs;
- 2. Immigration Reform and Control Act of 1986, 8 USC § 1324a, and Immigration Act of 1990, 8 USC 1101 et seq., as amended by Public Law113-4 (March 7, 2013), regarding employment verification; and Illegal Immigration Reform and Immigrant Responsibility Act of 1996;
- 3. Pro-Children Act of 1994, 20 USC §§ 6081-6084, and the Pro-Children Act of 2001, 20 USC §7183, regarding the non-use of all tobacco products;
- 4. National Research Service Award Act of 1971, 42 USC §§ 289a-1 et seq., and 6601 (P.L. 93-348 and P.L. 103-43), regarding human subjects involved in research;
- 5. Hatch Political Activity Act, 5 USC §§ 1501-1508 and 7324-26, which limits the political activity of employees whose employment is funded with federal funds;
- f. Fair Labor Standards Act, 29 USC §§ 201 et seq., and the Intergovernmental Personnel Act of 1970, 42 USC §§ 4701 et seq., as applicable, concerning minimum wage and maximum hours;

- 6. Texas Government Code Chapter 469 pertaining to eliminating architectural barriers for persons with disabilities;
- 7. Texas Workers' Compensation Act, Texas Labor Code Chapters 401-406, and 28 Texas Administrative Code (TAC) pt. 2, regarding compensation for employees' injuries;
- 8. The Clinical Laboratory Improvement Amendments of 1988, 42 USC § 263a, regarding the regulation and certification of clinical laboratories;
- j. The Occupational Safety and Health Administration Regulations on Blood Borne Pathogens, 29 CFR § 1910.1030, or Title 25 Tex. Admin Code Chapter 96 regarding safety standards for handling blood borne pathogens;

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- 9. Laboratory Animal Welfare Act of 1966, 7 USC §§ 2131 et seq., pertaining to the treatment of laboratory animals;
- 10. Environmental standards pursuant to the following:
  - a. Institution of environmental quality control measures under the National Environmental Policy Act of 1969, 42 USC §§ 4321-4347 and Executive Order 11514 (35 Fed. Reg. 4247), "Protection and Enhancement of Environmental Quality;"
  - b. Notification of violating facilities pursuant to Executive Order 11738 (40 CFR Part 32), "Providing for Administration of the Clean Air Act and the Federal Water Pollution Control Act with respect to Federal Contracts, Grants, or Loans;"
  - c. Protection of wetlands pursuant to Executive Order 11990, 42 Fed. Reg. 26961;
  - d. Evaluation of flood hazards in floodplains in accordance with Executive Order 11988, 42 Fed. Reg. 26951 and, if applicable, flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234);
  - e. Assurance of project consistency with the approved State Management program developed under the Coastal Zone Management Act of 1972, 16 USC §§ 1451 et seq.;
  - f. Federal Water Pollution Control Act, 33 USC §§ 1251 et seq.;
  - g. Protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, 42 USC §§ 300f-300j;
  - h. Protection of endangered species under the Endangered Species Act of 1973, 16 USC §§ 1531 et seq.;
  - i. Conformity of federal actions to state clean air implementation plans under the Clean Air Act of 1955, 42 USC §§ 7401 et seq.;
  - j. Wild and Scenic Rivers Act of 1968, 16 USC §§ 1271 et seq., related to protecting certain river systems; and
- 11. Lead-Based Paint Poisoning Prevention Act, 42 USC §§ 4821 et seq., prohibiting the use of lead-based paint in residential construction or rehabilitation;
- 12. Intergovernmental Personnel Act of 1970, 42 USC §§ 4278-4763, regarding personnel merit systems for programs specified in Appendix A of the federal Office of Program Management's Standards for a Merit System of Personnel Administration, 5 CFR Part1200 et seq;

- 13. Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of, 42 USC §§4601 et seq (PL 91-646), relating to fair treatment of persons displaced or whose property is acquired as a result of Federal or federally-assisted programs;
- 14. Davis-Bacon Act, 40 USC §§ 3141-3148;
- 15. Copeland Act, 40 USC §§ 276c and 18 USC § 874;
- 16. Contract Work Hours and Safety Standards Act, 40 USC § 3702 et seq., regarding labor standards for federally-assisted construction subagreements;
- 17. National Historic Preservation Act of 1966, § 106, 16 USC § 470; Executive Order 11593; and the Archaeological and Historic Preservation Act of 1974 (16 USC §§ 469a-1 et seq.) regarding historic property to the extent necessary to assist HHSC in complying with the Acts;
- 18. Trafficking Victims Protection Act of 2000, Section 106(g) (22 USC § 7104);
- 19. Executive Order 13513 (Oct. 1, 2009), Federal Leadership on Reducing Text Messaging While Driving, October 1, 2009, if required by a federal funding source of this Contract;
- 20. Whistleblower Protection Enhancement Act (5 U.S.C. 2302(b)(8)) and Texas Whistleblower Act (Tex. Gov. Code Chapter 554); and
- 21. Requirements of any other applicable state and federal statutes, executive orders, regulations, rules and policies.

Legal Name of Contractor:

## Fiscal Federal Funding Accountability and Transparency Act (FFATA) CERTIFICATION

The certifications enumerated below represent material facts upon which DSHS relies when reporting information to the federal government required under federal law. If the Department later determines that the Contractor knowingly rendered an erroneous certification, DSHS may pursue all available remedies in accordance with Texas and U.S. law. Signor further agrees that it will provide immediate written notice to DSHS if at any time Signor learns that any of the certifications provided for below were erroneous when submitted or have since become erroneous by reason of changed circumstances. If the Signor cannot certify all of the statements contained in this section, Signor must provide written notice to DSHS detailing which of the below statements it cannot certify and why.

FFATA Contact # 1 Name, Email and Phone Number:

Primary Address of Contractor:	FFATA Contact #2 Name, Email and Phone Number:	
ZIP Code: 9-digits Required <u>www.usps.com</u>	DUNS Number: 9-digits Required www.sam.gov	
State of Texas Comptroller Vendor Identification N	lumber (VIN) 14 Digits	
Printed Name of Authorized Representative Robert Isbell	Signature of Authorized Representative	
Title of Authorized Representative	Date	

# Fiscal Federal Funding Accountability and Transparency Act (FFATA) CERTIFICATION

As the duly authorized representative (Signor) of the Contractor, I hereby certify that		
the statements made by me in this certification form are true, complete and correct to		
the best of my knowledge.		
Did your organization have a gross income, from all sources, of less than \$300,000 in		
your previous tax year? Yes No		
If your answer is "Yes", skip questions "A", "B", and "C" and finish the certification.		
If your answer is "No", answer questions "A" and "B".		
A. Certification Regarding % of Annual Gross from Federal Awards.		
Did your organization receive 80% or more of its annual gross revenue from federal		
awards during the preceding fiscal year? Yes No		
B. Certification Regarding Amount of Annual Gross from Federal Awards.		
Did your organization receive \$25 million or more in annual gross revenues from federal awards in the preceding fiscal year? $\square$ Yes $\square$ No		
If your answer is "Yes" to both question "A" and "B", you must answer question "C".		
If your answer is "No" to either question "A" or "B", skip question "C" and finish the		
certification.		
C. Certification Regarding Public Access to Compensation Information.		
Does the public have access to information about the compensation of the senior		
executives in your business or organization (including parent organization, all branches,		
and all affiliates worldwide) through periodic reports filed under section 13(a) or 15(d)		
of the Securities Exchange Act of 1934 (15 U.S.C. 78m(a), 78o(d)) or section 6104 of the		
Internal Revenue Code of 1986?  Yes No		
If your answer is "Yes" to this question, where can this information be accessed?		
If your answer is "No" to this question, you must provide the names and total compensation of the top five highly compensated officers below.		
Provide compensation information here:		
- 2 - Department of State Health Services Form 4734 – June 2013		



**Certificate Of Completion** 

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Jennifer Molenaar

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**Witness Events** 

stefanie.jackson@hhsc.state.tx.us

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