



Legislation Text

File #: 2020-0273, **Version:** 1

Consider a resolution authorizing the Mayor to execute an Agreement with ESO Solutions, Inc. for Report Management System Services for the Fire Department.

The Fire Department's report management software is a system for reporting fire and Emergency Medical Services (EMS). This technology supports gathering and exporting current National Fire Incident Reporting System (NFIRS) incident data to the state. It also supports inspection and violation tracking, linking of investigation records to incidents, tracking of staff training, inventory of apparatus and equipment and tracking equipment maintenance.

Our current system has been acquired by another and is being integrated into a new platform. This acquisition brought about the need to confirm our system will continue to serve our needs into the future. RRFD worked with purchasing, IT and our internal divisional users of the system to create the request for proposal (RFP). Proposals were evaluated and scored by the diverse team.

The recommendation from the scoring team fulfills our current needs and is capable of being expanded for future growth.

Cost: \$235,120.00

Source of Funds: General Fund