



Legislation Text

File #: 2018-5124, **Version:** 1

Consider a resolution authorizing the Mayor to execute Supplemental Agreement No. 1 to City of Round Rock's Software as a Service and Professional Consulting Services Agreement with Smart Energy Systems, LLC for utility and customer engagement software.

This Supplemental Agreement No. 1 to City of Round Rock's Software as a Service and Professional Consulting Services Agreement with Smart Energy Systems, LLC for utility and customer engagement software will be amending the agreement to include a Text Messaging Module to the Scope of Services.

A total of \$79,000 will be added to the 5 year contract with Smart Energy Systems, LLC, additional service will include a one-time set-up fee, yearly short code fee, and a short code text message rate for in bound and out bound text messaging. This service will enhance communication options between the City and utility customers. This supplemental agreement will increase the total 5-year contract amount from \$205,000 to \$284,000.

After evaluating the text messaging options available in each of the City's new software systems, staff determined the Smart Energy Solution was a better fit at a lower cost than the Tyler Munis solution. The additional cost will be offset by a reduction in the Tyler Munis contract cost and will not impact the total project cost.

Cost: \$79,000

Source of Funds: Utility Fund