



Legislation Text

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Consider a presentation regarding the results of the City's biennial survey.

Every two years, the City of Round Rock conducts a survey of its citizens to see how well the city government is meeting their needs and to determine the issues of concern to them. The purpose of the survey is to assess resident satisfaction with the delivery of major city services and to help set priorities for the community. ETC Institute has administered the biennial community survey since 2008. This year's survey was administered April 1-May 31 by a combination of mail and phone to a random sample of 401 households. The survey results have a 95 percent level of confidence with a precision of at least +/- 4.9 percent.