

## City of Round Rock



## Legislation Text

File #: 2019-0224, Version: 1

Consider a resolution authorizing the Mayor to execute a Software Maintenance Agreement with Superion, LLC for the purchase of ONESolution brand software applications.

This Superion Agreement is for the purchase of an Annual Software Maintenance of the OSSI/ONESolution regarding Computer-Aided Dispatch (CAD) and Records Management Systems (RMS).

Computer-Aided Dispatch (CAD) and Records Management Systems (RMS) help police and fire services agencies improve dispatch efficiency, provide quick response, and deliver accurate information to personnel in the field. From the initial emergency call, CAD systems record all relevant details of a call-for-service and assist in assigning emergency units. In addition, CAD provices access to state and national systems for tracking criminal warrants and criminal histories. Using RMS system, police officers manage and store the

reports and other paperwork associated with criminal offenses and other police events.

Cost: \$207,851.79

Source of Funds: General Fund