



Legislation Text

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Consider a presentation regarding the results of the City's biennial survey.

Every two years, the City of Round Rock conducts a survey of its citizens to see how well the city government is meeting their needs and to determine the issues of concern to them. The purpose of the survey is to assess resident satisfaction with the delivery of major city services and to help set priorities for the community. ETC Institute has administered the biennial community survey since 2008. This year's survey was administered mid-August through mid-September by a combination of mail and phone to a random sample of households. The goal was to receive 400 completed surveys, and that goal was met with 479 households completing the survey. The survey results have a 95 percent level of confidence with a precision of at least +/- 4.4 percent.